What's in Our Health: Inequitable Access & Health Related Social Needs



#### William Lyons, LCSW-S Sr. Manager of Programs, Health Connect Wlyons@Legacycommunityheath.org



## **Learning Objectives**

- 1. Summary of Health Conditions in Houston
- 2. Access to Health Care in Houston
- 3. Overview of Root Causes in Health Disparities
- 4. Five Ways to be Successful at Addressing Drivers of Health



The Legacy Story

## 1 9 8 1

CLINIC

At the height of the AIDS crisis, Montrose Clinic, a clinic that provided screening, diagnosis, treatment and prevention of sexually transmitted diseases (STD), is established as a 501(c)(3).



#### Legacy Fifth Ward

# 2 0 2 2

## **58**

Locations across Baytown, Beaumont, Deer Park and Houston

## 1500+

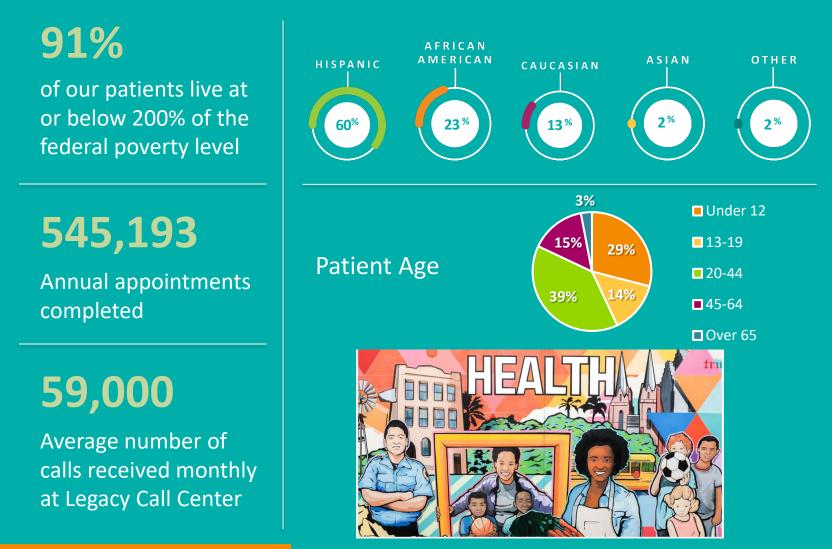
Legacy employees serving the community

More than **180,000** patients served annually and over

## **1** Million

community members served over our 40 year history

## Legacy by the Numbers



LegacyCommunityHealth.org

Based upon 2021 Annual Report

## **Our Continuum of Care – PCMH Model**



#### **Additional Services**

Adolescent Care

**Eligibility & Enrollment** 

Endocrinology

Gender Health & Wellness

Health Promotion & Education

Patient Navigation & Linkage to Care

**Public Health Services** 

School-Based Health Care

**Social Services** 



# Tip 1: Do your research and start a learning collaborative...



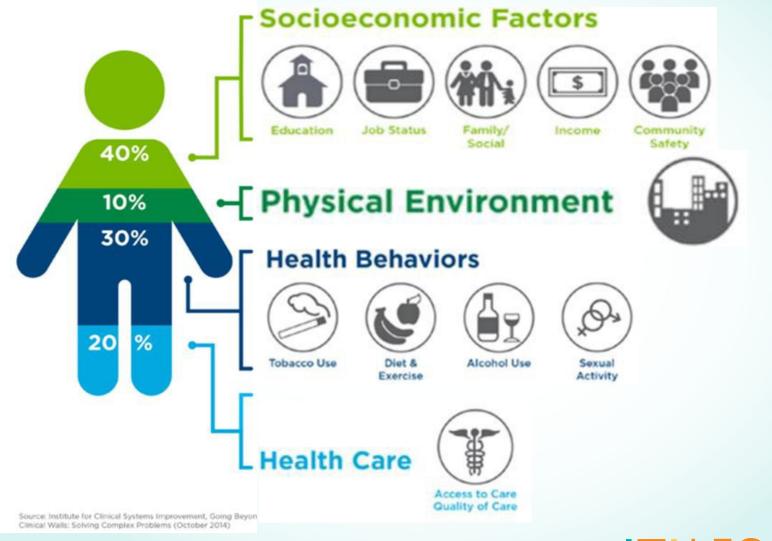
- a complete state of physical, mental and social well-being
- not merely the absence of disease or infirmity
- achieving its highest attainable level is the right of every human being without distinction of RACE, RELIGION, POLITICAL BELIEF, ECONOMIC or SOCIAL CONDITION
- World Health Organization, 2014

# What is Health?





## What's in Our Health?





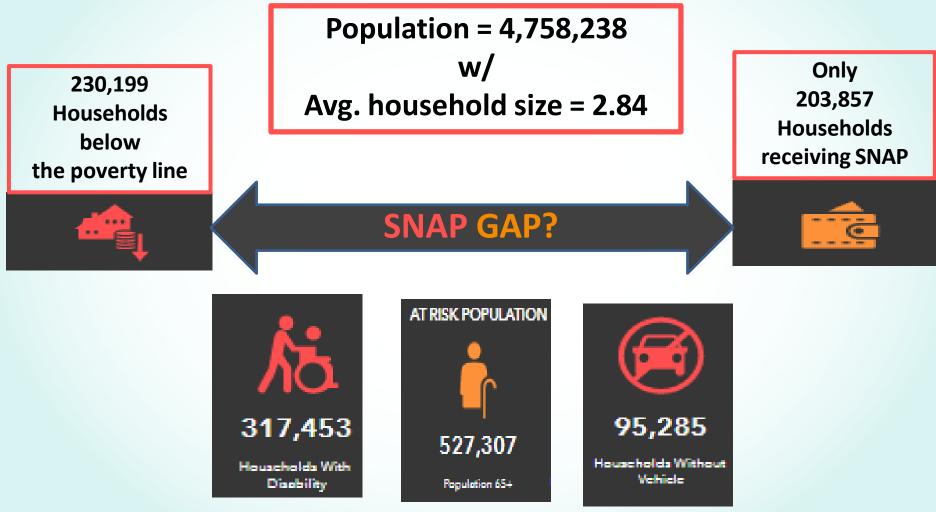


## **Drivers of Health**

- The social determinants of health are the conditions in which people are born, grow, live, work and age.
- These circumstances are shaped by the distribution of money, power and resources at global, national and local levels. - World Health Organization
- ...the upstream socioeconomic drivers of poor outcomes and higher costs. (NACHC)
- Social Determinants of Health (SDOH/SDH) include access to food, stable housing, financial resources, safety, etc.



## Harris Co. by the Numbers



Source: https://business.maps.arcgis.com/apps/opsdashboard/index.html#/dc74772707d94db9a7d24d30ffdcf36c

E LEGACY

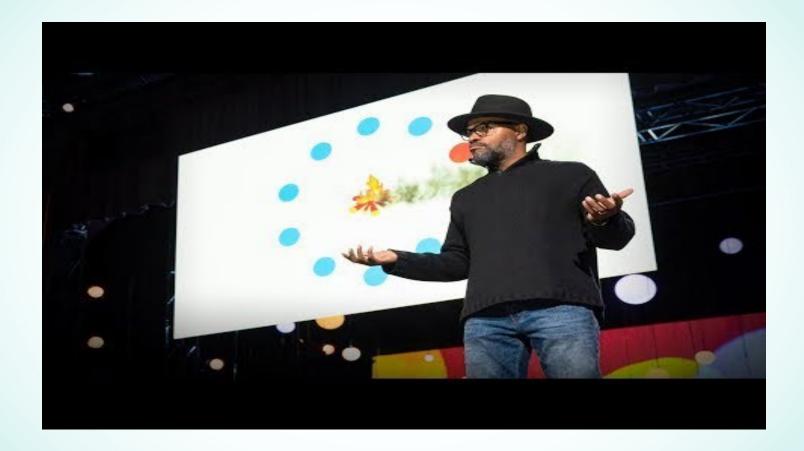
## **Health in Houston**

- 20% of Harris Co. residents rated as poor to fair health
- Poverty correlates to poor health due to stress and struggle to meet basic needs (RWJF, 2018)
- African American and Hispanics rated 4-5 points higher in Houston





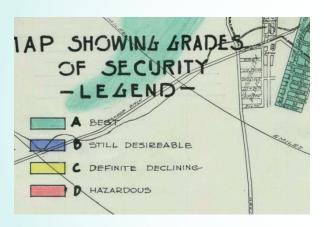
## **Health by Design**

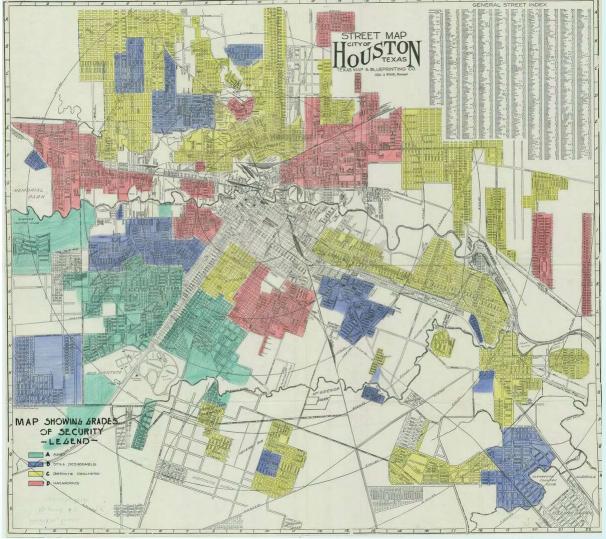


Spurce: https://www.ted.com/talks/stephen\_deberry\_why\_the\_wrong\_side\_of\_the\_tracks\_is\_usually\_the\_east\_side\_of\_cities?utm\_source=tedcomshare&utm\_medium=email&utm\_campaign=tedspread#t-5178



## **Historic Redlining in Houston**





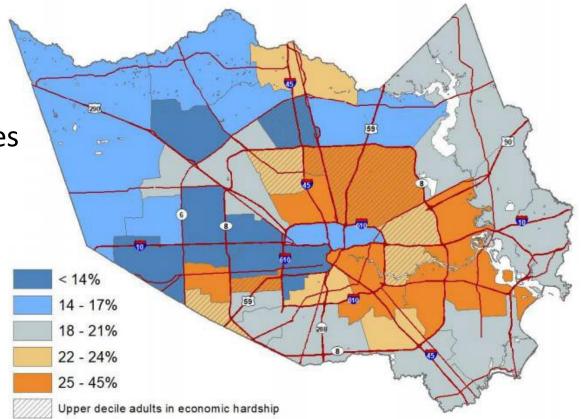


## **Health in Houston**

Areas with highest reports of poor health primarily included those

east of downtown: PERCENT ADULTS IN FAIR OR POOR HEALTH AND PERCENT ADULTS IN ECONOMIC HARDSHIP

- o Aldine
- Settegast
- Edgebrook
- South Acres Homes
- o Gulfton



Source: https://sph.uth.edu/research/centers/ihp/health-of-houston-survey-2010/HHS2018%20final%20report 9-6-2019.pdf





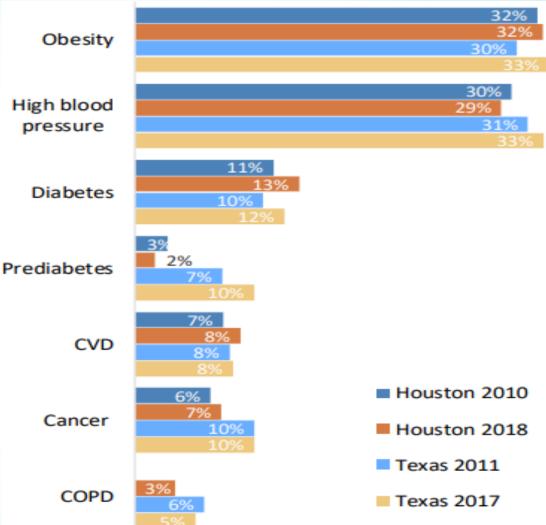
## **Chronic Disease in Houston**

Across In the U.S

- 60% of adults in the U.S. have a chronic disease
- 40% have two or more chronic diseases

**Across Houston** 

 Less than 30% of residents have 2 or more chronic diseases



Source: https://sph.uth.edu/research/centers/ihp/health-of-houston-survey-2010/HHS2018%20final%20report\_9-6-2019.pdf

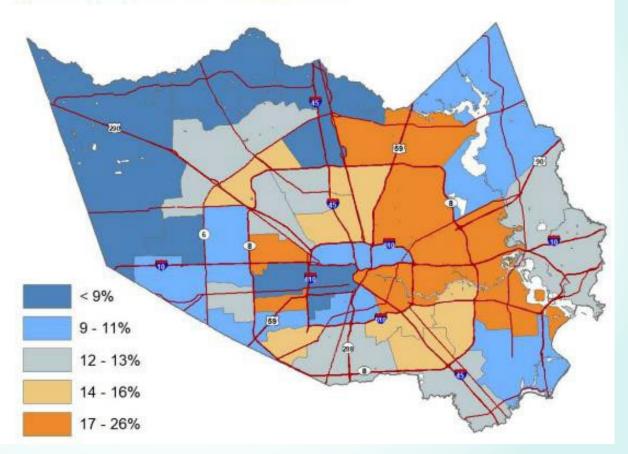


## **Health in Houston**

Areas with highest reports of diabetes:

- o Humble
- Galena Park
- East End
- Settegast
- o Gulfton





Source: https://sph.uth.edu/research/centers/ihp/health-of-houston-survey-2010/HHS2018%20final%20report\_9-6-2019.pdf



CO

## **Activity: https://playspent.org/**

#### IT'S JUST STUFF. UNTIL YOU DON'T HAVE IT.

USE YOUR NAME FOR GOOD AT

 $\frac{\text{continue to}}{\text{SPENT}}$ 





## **Stress and Health**

- Initial stress reactions occur in amygdala and hypothalamus
- Our response to prolonged stress occurs in the HPA Axis
  - Interplay of the hypothalamus, pituitary gland, and the adrenal glands
- HPA Axis receives hormonal signals that keep the sympathetic nervous system running.
- Over time, this has an effect on the body that contributes to the health problems including:
  - damaged blood vessels and arteries, increasing blood pressure and raising risk of heart attacks or strokes.
  - Increased storage of nutrients as fat
  - Increased appetite and weight gain.
  - brain changes that may contribute to anxiety, depression, and addiction.
  - Decreased sleep and exercise



#### Systemic Racism and Health: Resources for Further Study

NPR: Houston Public Media - Scientists Start To Tease Out The Subtler Ways Racism Hurts Health - November 11, 2017

Dope Labs: Lab 032 - Life Avalanche - <u>www.dopelabspodcast.com</u>

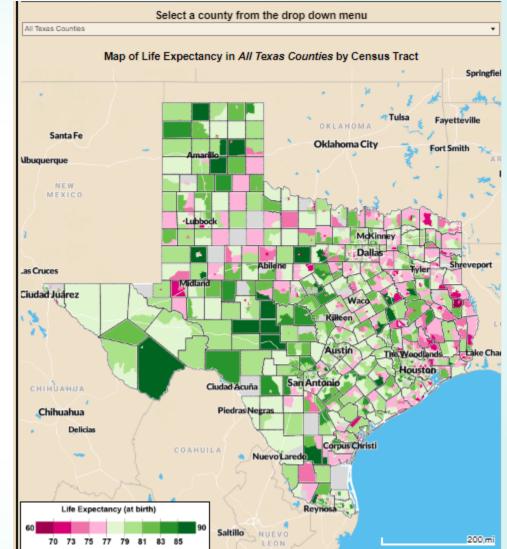
<u>Robert Wood Johnson Foundation - Resources and Perspectives by David Williams, PhD,</u> <u>MPH, RWJF Trustee</u>

- <u>Stress was already killing black Americans. Covid-19 is making it worse.</u>
- <u>Police killings and their spillover effects on the mental health of black Americans: a</u> <u>population-based, quasi-experimental study</u>
- <u>Understanding Racial-Ethnic Disparities in Health: Sociological Contributions</u>
- <u>COVID-19 and Health Equity—A New Kind of "Herd Immunity"</u>
- Why Discrimination is a Health Issue



## **Your Neighborhood and Health**

- Interactive map demonstrating life expectancy across Texas
- "Low-income neighborhoods with high rates of poverty, low education levels, and large minority populations live significantly shorter lives." – Episcopal Health Foundation



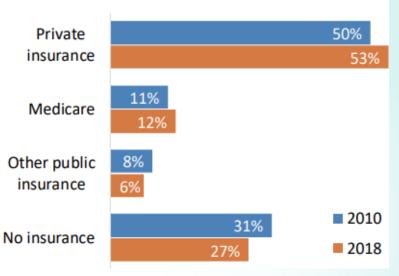
Source: http://www.episcopalhealth.org/research-report/what-your-neighborhood-says-about-your-life-expectancy-texas/



## **Access to Healthcare in Houston**

- 27% of Houston Adults are uninsured in 2018
- 37% adults under 65 were without insurance at some point in the last 12 months
- 56% of Hispanic adults were uninsured at some point in the same period
- Cost was primary reason cited, followed by ineligible work status and not believing in insurance

INSURANCE COVERAGE FOR ADULT RESIDENTS (18 AND OLDER)



Areas with highest uninsured:

- o Pasadena
- o Bellaire
- o Galena Park
- o Aldine

o Gulfton

Source: https://sph.uth.edu/research/centers/ihp/health-of-houston-survey-2010/HHS2018%20final%20report 9-6-2019.pdf

# **Tip 2: Map the Health Providers that support Population Health and** those most vulnerable



## **Access to Healthcare in Houston**

#### **Safety Net Health Providers**

**Planned Parenthood** 

**Baylor Teen Clinic** 

#### **Harris Health**

Ibn Sina

El Centro de Corazón

Legacy Community Health

**Access Health** 

**Vecino Health Center** 

**Memorial Herman Neighborhood Health Centers** 

**Hope Clinic** 

#### Lone Star Circle of Care at the University of Houston

See more extensive listing at

Houston Methodist St. Catherine Hospital Community Health Needs Assessment: 2016 - 2019

## **Legacy Community Health**

A full-service, Federally Qualified Health Center, identifying unmet needs and gaps in health-related services and developing client-centered programs to address those needs through 58+ locations.

#### **Core Services**

- Pediatrics
- Adult Medicine
- Behavioral Health
- Dental
- OB/GYN
- Vision
- Geriatrics
- Pharmacy
- HIV/STD Screening
- LGBTQ Services
- Vaccinations/Immunizations
  LegacyCommunityHealth.org

#### **Ancillary Services**

- Social Services
- Health Advocacy
- Medical Case Management
- Patient Education
- Fitness & Wellness
- Public Health Outreach
- Care Management





# Tip 3: Identify your model or framework





#### https://vimeo.com/321249185

A FLEXIBLE FRAMEWORK FOR EFFECTIVE ESSENTIAL NEEDS & SOCIAL HEALTH INITIATIVES

Whether your organization is just getting started or hopes to scale an existing pilot, find your place on the Roadmap and click/tap through to the guidance, milestones and supporting resources needed to bring your program to the next level.

- ID & Screening
- Navigation & Resource Connection
- Social Health Team & Workflow
- Community Partnerships
- Data & Evaluation
- Leadership & Change Management





## <u>Health Advocates</u> <u>@ Legacy</u>

2021 Snapshot: (Click for Video) 89 health advocates screened over **10,400** patients for social determinants of health, and managed a caseload of **2,740** patients.

## **Health Advocates at Legacy**

- Health Advocate are motivated community members trained to addresses patients' medical and social wellness
- Work with a set caseload of clients
- Connect families to services located in their community
- Reflecting on experience to grow as a healthcare leader
  Health Advocates Video



Source https://www.youtube.com/watch?v=Cp37xytZx1M&t=25scy Video





## **Legacy Health Advocates**



Fall 2019





#### Summer 2019

Spring 2020





## Patient Profile - Mr. J.S.

- Senior male living with uncontrolled DM and failing visual acuity
- Screened for SDOH at well visit
- Found to be food insecure and living in isolated conditions
- Health Advocate located a food delivery service and a nearby pantry
- Over time PT disclosed he was unable to pay his utility bills due failing vision
- PT confined self to bed at sundown
- Advocate worked with medical team to re-engage PT into care
- Advocate worked w/ supervisor to file APS report
- APS assisted with utility reconnection



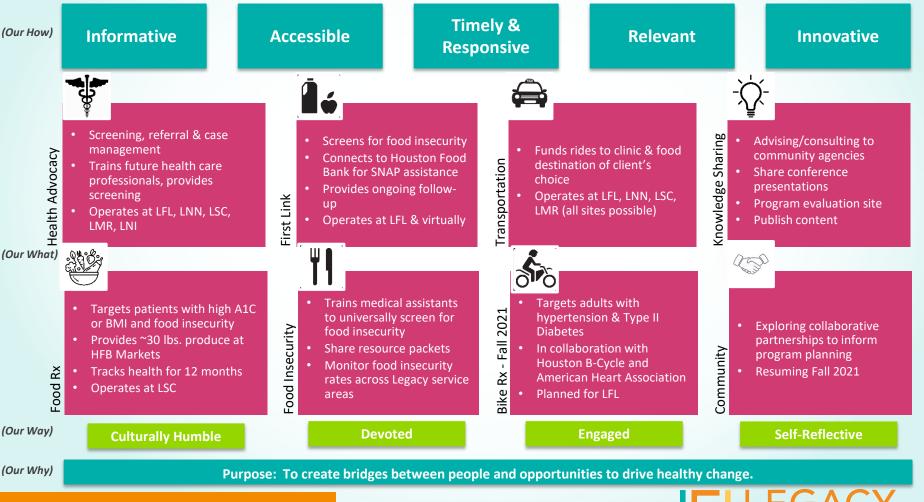
# **Tip 4: Dream BIG**





## **Health Connect**

#### Legacy's Mission, Vision and Values



LegacyCommunityHealth.org

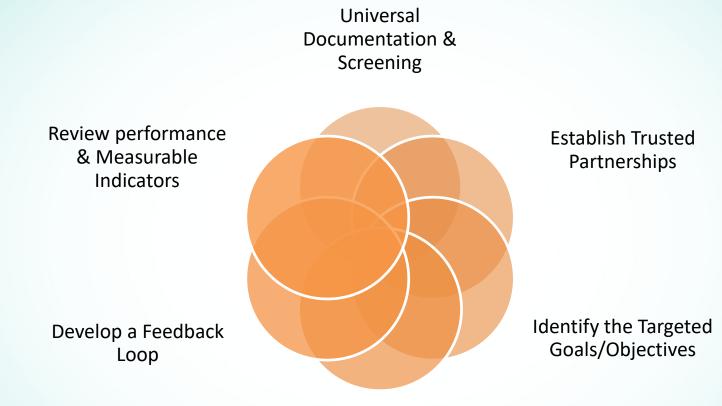
E LEGACY

# Tip 5: Be Patience with the Process



Social Determinants of Health

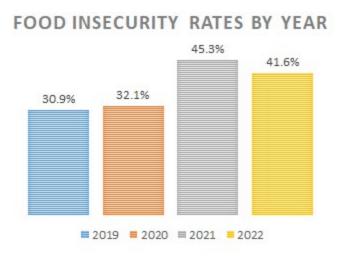
## **Opportunities & Challenges**

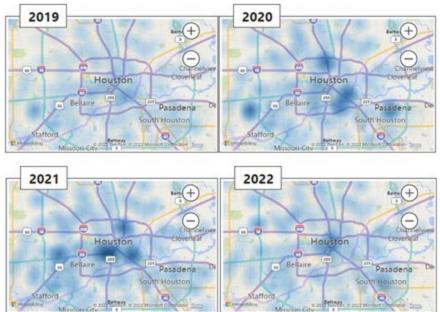


Capacity Building & New Infrastructure



## **Food Insecurity Screenings**







## Food Rx



The target population for referrals will include:

- **1.** Pediatric patients with a BMI at the 85<sup>th</sup> percentile or higher
- 2. Adult patients with an A1c of 5.7 or higher
- 3. OB patients with a BMI greater than or equal to 30 at the IM visit in the first trimester

The goal is to see a stabilization or reduction in these metrics over the course of 12 months.



## Houston Food Bank Partners with UTHealth Houston for Evaluation of Food Rx

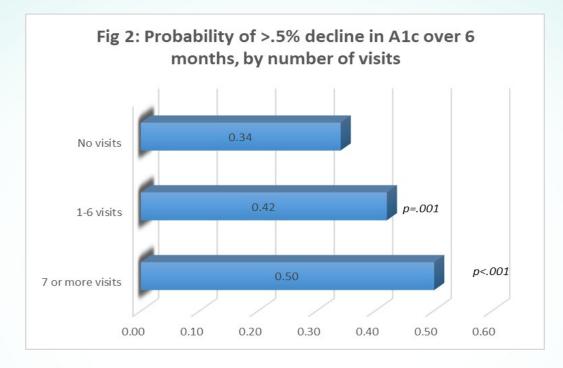
	Control Pre-post difference	Treatment Pre-post difference	Net difference	p-value
A1c (n=746)	-0.24	-0.52	-0.28	0.007
BMI (n=857)	0.25	0.11	-0.13	0.653
LDL (n=216)	-4.3	-5.4	-1.2	0.606
Systolic (n=508)	1.4	-1.8	-3.2	<0.001
Diastolic (n=507)	1.6	-0.95	-2.5	0.028

Statistically significant decreases in HbA1c, SBP and DBP among those who participated in the Food Rx program, as compared to those who were enrolled but did not participate.

Source: Ranjit, N, Aiyer JN, Toups J, Liew E, McWhorter JW, Sharma S. Cardiometabolic impacts of a large-scale, partnership-based regional food prescription program. Under review.



#### Houston Food Bank-UTHealth Houston for evaluation of Food Rx Magnitude of A1c change may depend on number of pantry visits



# A clear dose response effect of the number of pantry visits on the probability of a clinically significant decline in HbA1c. At the highest level of 'dosage', half of exposed patients experienced a clinically significant decline in HbA1c.

Source: Ranjit, N, Aiyer JN, Toups J, Liew E, McWhorter JW, Sharma S. Cardiometabolic impacts of a large-scale, partnership-based regional food prescription program. Under review.



#### Houston Food Bank-UTHealth Houston for evaluation of Food Rx Intensity Matters

	HbA1c	BMI	LDL	Systolic Blood Pressure	Diastolic Blood Pressure
Change in outcome by intensity of exposure (visits per month)	-0.12 (0.04)	0.11 (0.11)	1.8 (0.7)	-1.45 (0.6)	-0.43 (0.47)
p-value	0.09	0.397	0.018	0.016	0.356

The results for the intensity measure (number of pantry visits per month) show that every additional visit per month is associated with significant improvements in levels of HbA1c, systolic blood pressure, and significant negative impacts on LDL levels.

Source: Ranjit, N, Aiyer JN, Toups J, Liew E, McWhorter JW, Sharma S. Cardiometabolic impacts of a large-scale, partnership-based regional food prescription program. Under review.



## **Thank You**







The University of Texas Health Science Center at Houston School of Public Health





Bloomberg QuickTake, (2019, September 12). Redefining Healthcare in America. Retrieved September 2019, from <u>https://twitter.com/QuickTake/status/1172123273183805440?s=20&fbclid=IwAR2BtqRNEwn5TA0WSylBOWONEhQrwasjaN</u> <u>ZP9grSTIjk-Sn6YrKc0Tj\_4S4</u>

DeBerry, S. (2018). Why the "wrong side of the tracks" is usually the east side of cities. Retrieved 2019, from <u>https://www.ted.com/talks/stephen\_deberry\_why\_the\_wrong\_side\_of\_the\_tracks\_is\_usually\_the\_east\_side\_of\_cities?ut\_m\_source=tedcomshare&utm\_medium=email&utm\_campaign=tedspread#t-398929.</u>

Episcopal Health Foundation. 2020. *NEW MAP: What Your Neighborhood Says About Your Life Expectancy In Texas* -*Episcopal Health Foundation*. [online] Available at: <<u>http://www.episcopalhealth.org/research-report/what-your-neighborhood-says-about-your-life-expectancy-texas/> [Accessed 26 September 2020].</u>

ESRI: Impact Planning for COVID-19. Available at <u>https://business.maps.arcgis.com/apps/opsdashboard/index.html#/dc74772707d94db9a7d24d30ffdcf36c</u>. Accessed 26, September 2020.

2019. *Health Advocates*. [Online] Houston: Legacy Community Health. Available at: <<u>https://www.youtube.com/watch?v=Cp37xytZx1M&t=25scy</u>> [Accessed 26 September 2020].

Houston Methodist Office of Community Benefits. (2019). Retrieved September 2019, from <u>https://www.houstonmethodist.org/about-us/community-involvement/community-health-needs-assessment/~/media/1C7C3C9E4E6E44AFBC371B4B911B6C3F.ashx.</u>



*Going Beyond Clinical Walls: Solving Complex Problems*. October 2014 Institute for Clinical Systems <u>Improvement & Robert Wood Johnson Foundation. Available at: <a href="https://www.icsi.org/wp-content/uploads/2019/08/1.SolvingComplexProblems\_BeyondClinicalWalls.pdf">https://www.icsi.org/wpcontent/uploads/2019/08/1.SolvingComplexProblems\_BeyondClinicalWalls.pdf</a>> [Accessed 26 September 2020].</u>

Institute for Health Policy School of Public Health The University of Texas Health Science Center at Houston (2018). Retrieved 2019, from https://sph.uth.edu/research/centers/ihp/health-of-houston-survey-2010/HHS2018 final report 9-6-2019.pdf

Publishing, H., 2020. Understanding The Stress Response - Harvard Health. [online] Harvard Health. Available at: <<u>https://www.health.harvard.edu/staying-healthy/understanding-the-stress-response</u>> [Accessed 26 September 2020].

Shodiya, Titi & Whatley, Zakiya. "Lab 032: Life Avalanche." Dope Labs Podcast, Guest Expert Dr. Ann Helen Petersen, 32, Season 3, Spotify Studios, October 1, 2020, <u>www.dopelabspodcast.com</u>

Institute for Health Policy School of Public Health The University of Texas Health Science Center at Houston (2018). Retrieved 2019, from https://sph.uth.edu/research/centers/ihp/health-of-houston-survey-2010/HHS2018 final report 9-6-2019.pdf



Robert Wood Johnson Foundation. 2018. Overcoming obstacles to health. Report from the Robert Wood Johnson Foundation to the Commission to Build a Healthier America. Retrieved from <a href="http://www.commissiononhealth.org/PDF/ObstaclesToHealth-Report.pdf">http://www.commissiononhealth.org/PDF/ObstaclesToHealth-Report.pdf</a>. Accessed 26 September, 2020

WHO (2014). World Health Organization. Basic Documents, Forty-eighth edition. Retrieved from <a href="http://apps.who.int/gb/bd/PDF/bd48/basic-documents-48th-edition-en.pdf#page=1">http://apps.who.int/gb/bd/PDF/bd48/basic-documents-48th-edition-en.pdf#page=1</a>