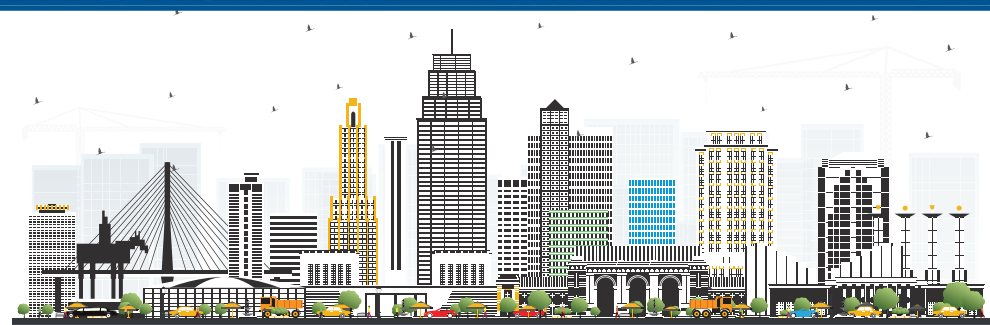


**October 20-22, 2019**  
**Westin Kansas City at Crown Center**  
**Kansas City, MO**



## KANSAS CITY

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## SPONSORS

### PLATINUM SPONSOR

CHILDREN'S MERCY

### SILVER SPONSOR

NATIONWIDE CHILDREN'S HOSPITAL

### SPECIAL SPONSOR

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JACKSON COUNTY COMMUNITY MENTAL HEALTH FUND

### EXHIBITORS

CHILDREN PREVENTION ABUSE ASSOCIATION

CORNERSTONES OF CARE

EBS CO

HEARTLAND BEHAVIORAL CENTER

MIDAMERICA REHABILITATION HOSPITAL

SHEFFIELD PLACE

TRUMAN MEDICAL CENTER – BEHAVIORAL HEALTH

## 2019 CONFERENCE PROGRAM CHAIRS

### Susan Guth, LCSW, CCM, CLCP

Conference Chair

Life Care Planner/Case Manager

The Coordinating Center

Millersville, MD

### Bill Mejia, LCSW, MSHCM

Conference Vice Chair

Manager of Social Work, Spiritual Care & Palliative Care

Huntington Hospital

Pasadena, CA

### Hallie Stone, LCSW, ACM

Conference Vice Chair

Interim Manager of Clinical Social Work

Children's Hospital of Los Angeles

Los Angeles, CA

## Conference Learning Objectives

At the conclusion of 54th Annual Meeting & Conference, participants will have:

- Learned a range of innovative social work practice concepts, techniques, and skills that can be applied in their organizations.
- Developed leadership skills for all levels of practitioners across the health care continuum in the areas of program development, managing change, conflict management, administration and executive leadership.
- Enhanced their understanding of emerging healthcare trends and their impact on policy and practice.
- Learned and compared "best practices" regarding clinical, managerial skills, and programming.

# Conference Highlights

## Volunteer Activity – Care Beyond the Boulevard

Sunday, October 20, 2019 10 AM – 12 PM

Care Beyond The Boulevard, Inc. provides quality medical health care to the homeless of Kansas City.

**Our Vision** – The homeless, uninsured, or otherwise vulnerable members of society have access to quality medical and mental health care despite adverse **financial or social circumstances**.

**Who We Serve** – Any and all homeless, uninsured, or otherwise vulnerable members of society who lack access to quality health care.

## Conference Orientation

Sunday, October 20, 2019 4:15 – 5:00 PM

New to the Conference? SSWLHC invites all members and first-time attendees to kick off the conference by attending this informal session to meet and network with the SSWLHC leadership and first-time attendees on a more personal level. Learn about the Society and how to make the most of your first conference.

## Pediatrics Intensive Meet & Greet

Sunday, October 20, 2019 4:15 - 5:00 PM

Attending the Pediatric Intensive on Wednesday, October 23rd? Come and meet other pediatric intensive attendees and faculty! This meet and greet will give you the opportunity to meet other pediatric intensive attendees and faculty so that you can network with them throughout the conference program.

## Welcome Reception with Exhibitors and Premier of Posters

Sunday, October 20, 2019 5:00 – 5:45 PM

Reconnect with old friends or strike up a conversation with a new face in the crowd while enjoying a drink (cash bar) and light hors d'oeuvres. The relaxed, informal, atmosphere will also provide an opportunity to visit with our poster presenters, sponsors, and exhibitors. If you would like to bring a guest, you can purchase a ticket for \$70 which can be paid for during registration or on-site. Attendees will be given an "Exhibit Hall Passport" in their registration packets. Stop by to chat with our exhibitors to learn about their latest products and services and get entered into a raffle to win a complimentary registration to the 2020 Annual Meeting & Conference. In addition, attendees will get to cast their votes for the best posters. Certificates will be awarded for posters which promote social work excellence in clinical expertise, leadership, and working with specific populations. Winners will be announced at the Closing Raffle in the Exhibit Hall on Tuesday, October 22nd at 2:30pm.

## Networking Lunch with Exhibitors & Posters

Monday, October 21, 2019 12:15 – 1:45 PM

Grab a light lunch and take this opportunity to unwind a bit as well as meet new colleagues and share concerns, ideas, and potential solutions or lessons learned. It also gives you a chance to meet people and possibly connect to make plans for sightseeing or dinner to continue your discussions. We also want to make sure that you get your Exhibit Hall passport out and signed by the exhibitors to be eligible to win a complimentary registration to our next Annual Conference and cast your vote for the Best Posters. The lunch is included in your registration fee. Please make sure to check off the appropriate box on your registration form so we the correct number of meals available.

## Social Work Health Leadership Foundation Fundraising Reception

Monday, October 21, 2019 6:00 – 7:30 PM

Grunauer

101 W. 22nd Street, Kansas City, MO. 64108

(\$50 tax deductible donation required to attend)

Before heading out to dinner on Monday night, please plan to join the SWHL Foundation for a special happy hour reception where guests will enjoy hors d'oeuvres and a drink (included in price, cash bar after first drink). Every Society member is a direct beneficiary of the activities of the Foundation which provides educational scholarships, financial support to specialized programs like the Leadership Institute, and the awarding of grants to the Society.

Your tax-deductible donation will help us continue this work and expand out commitment to all social work leaders in health care. The Foundation Board looks forward to seeing our old friends, meeting new ones and providing a time for celebration and fellowship.

To purchase tickets for the Foundation Reception please check the box on the registration form.

## Presentation of Awards

### Various times throughout the conference

**Please check your 'Conference Highlights' for additional information**





## **Dr. Charles L. Robbins, DSW**

Vice Provost for Undergraduate Education and Dean of the Undergraduate Colleges.  
Stony Brook University, Stony Brook, New York, August 2010 – present.  
Tenured Associate Professor, Stony Brook University, School of Social Welfare,  
Stony Brook, NY, May 2003 – present.  
Affiliated Faculty, Program in Public Health. Stony Brook University,  
Stony Brook, New York, August 2005 – present.  
Advisory Board Member, Center for the Study of Men and Masculinities.  
Stony Brook University, Stony Brook, New York, August 2012 – present.

## **The Role of Gender in Your Practice and Your Life**

As social workers and leaders we are called on to work with people of all backgrounds. Through our academic preparation, professional and personal experiences and continuing professional education we have examined issues of race, ethnicity, age and ability. More recently some attention has focused on the LGBTQ community.

Gender impacts many aspects of our lives and those of the people we work with. Gender is ubiquitous. It is everywhere and significantly effects our lives on both the macro and micro level. Yet it is often not recognized or understood.

The presentation will have three areas of focus:

- The speaker will first provide an overview of gender – what it is and what it is not.
- This will be followed by an examination of the impact of gender on the macro level. How has gender impacted the systems we interact with and the nature of those interactions.
- This will be followed by a discussion of the impact of gender on our own lives – professionally and personally. How has it impacted each of us as professionals, as leaders – our positions and interactions with others?

How have the #MeToo and #TimesUp movements impacted us? Dr. Robbins will conclude with highlighting some of the work he is doing that focuses on masculinity and gender equality, domestically and internationally.

Participants will have an opportunity to pose questions and engage in a discussion with the presenter on these issues.

### **Learning Objectives:**

At the conclusion of this presentation participants will be able to:

1. Understand the difference between biological sex and socially constructed gender.
2. Have more clarity on the impact of gender on the systems we interact with.
3. See how gender has impacted our lives – the opportunities we have had and the decisions we have made.
4. Gain a sharper understanding of how gender impacts our leadership positions and the way we carry them out.



## Fireside Chat

Building on the content from the opening session, Mr. Morty Diamond and Dr. Charles Robbins will engage in an open broad discussion of gender related issues. Morty Diamond is a transgender social worker who is a film maker, performer, writer, clinician, educator and vocal advocate on trans issues and beyond. Throughout the discussion Morty will openly share some highlights of his life and experiences – both personal and professional. The discussion will be followed by a wide-ranging interactive session with the audience.

How we interact with those who identify as transgender, gender non-conforming or gender non-binary is critical. We must hold ourselves accountable for how we treat/interact with all people.

We must ensure that the policies of our hospitals, agencies, organizations or universities ensure that everyone is treated in a manner that aligns with their identity and expression so that they are able to achieve all that they are capable of while feeling welcome, valued and safe.

This session will touch on issues of gender, sex, sexual orientation – intersectionality and implicit bias. Nothing is off the table, Mr. Diamond and Dr. Robbins encourage participants to raise issues/ask questions regarding all related issues.

### Learning Objectives:

At the conclusion of this presentation participants will:

1. Understand how sex and gender impacts ourselves and those we serve and work with.
2. Have a greater understanding of how policies and practices impact individuals who members of the LGBTQA community.
3. Begin to examine how their own beliefs and experiences impact their actions and decisions.
4. How to create an atmosphere in which all every person can thrive and achieve all that they are capable of.

Charles Robbins is the Vice Provost for Undergraduate Education and Dean of the Undergraduate Colleges at Stony Brook University. Prior to that he was an Associate Professor and the Associate Dean at the University's School of Social Welfare and chairperson of the Center for Health Promotion and Wellness. He was the faculty advisor for the undergraduate Community Service Living Learning Center and the Leadership Development Living Learning Center. Dr. Robbins was the Director of Social Work Services at Stony Brook University Hospital and former co-chair of their institutional ethics committee. He has a faculty appointment in the Graduate Program in Public Health in the School of Medicine. He is a past President and member of the Board of the Society for Social Work Leadership in Health Care. Dr. Robbins is an official NGO delegate to the United Nations representing the International Association of Schools of Social Work. He was the social work representative to the American Public Health Association and a member of the Board of Directors of BiasHelp, Long Island. He was recently appointed to the Leadership Council of the Long Island Council on Alcoholism and Drug Dependence.

Dr. Robbins was recently named a Fellow of the New York Academy of Medicine. Dr. Robbins' areas of professional interest and research include social justice, health, gender, complementary and alternative medicine, health care disparities, international public health, violence as a public health problem, violence between intimate partners and cultural competency. Dr. Robbins is a frequent speaker at local, national and international conferences. He has authored many articles, just completed a text chapter and is currently working on a book.



## Morty Diamond, MSW, LCSW

Field Director

Lecturer

San Francisco State University

School of Social Work

### Injustices in the Healthcare Setting for Transgender and Gender Non-conforming Individuals

As the awareness of transgender people grows, it is more important than ever to educate professionals in the medical field on how best to bring quality care and address needs specific to the transgender community. Everyday, transgender and gender non-conforming (gnc) people are confronted with the difficulty of finding adequate mental and medical health services. In both rural and urban hospitals around the country, there is a continued need to educate providers on how to tailor care towards meeting the needs of transgender patients.

In this talk, Morty will discuss what it might look like to create a healthcare environment that is proactive in creating a safe space for trans and gnc clients to feel welcomed and respected. Morty will take the time to address the who, what and why regarding service provision for transgender patients. Morty utilizes both current research, as well as his own personal story, to provide medical social workers with the knowledge and skills to address the needs of transgender patients they work with. The focus is to promote a holistic approach when working with transgender individuals.

#### Learning Objectives

1. Find out ways to identify and implement respectful trans-inclusive practices pertinent to your role as a social worker.
2. Describe 3 barriers to care transgender and gender non-conforming people face in the healthcare setting.
3. Know the research on how transgender and gender non-conforming people are an at-risk population and what you can do to reduce risk for your clients.
4. Differentiate the terms transgender, gender non-conforming, cisgender, gender identity, and gender expression.
5. Find out ways to reduce stigma and shame for transgender and gender non-conforming patients.

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**Morty Diamond** is a transgender social worker, therapist, author and speaker in the San Francisco Bay Area. As a therapist, Morty specializes in substance use, HIV/AIDS, supporting former foster youth and transgender clients. His work as a speaker is rooted in story-telling. Morty utilizes personal experience along with data and research to get to the heart of what full inclusivity means for transgender and gender non-conforming people in the clinical and medical fields.

Morty has published two books related to the trans experience: *From the Inside Out: FTM and Beyond* and *Trans/Love: Sex, Love and Relationships from Trans Writers*. Morty is currently a Lecturer and Field Director in the School of Social Work at San Francisco State University.



## Laura Taylor, LSCSW

National Director, Social Work  
Veterans Health Administration  
Department of Veterans Affairs

### Developing Social Work Leaders Through the Use of Story

During this session, you will gain inspiration through the sharing of stories about overcoming adversity and facing life challenges. The speaker will discuss the importance of maintaining a positive outlook and frame of reference when leading others through change and also making career decisions. Through the journey line experience, attendees will gain self-awareness about values and beliefs that shape their leadership perspective.

#### Learning Objectives:

1. Name at least one technique you can use to develop your social work leadership skills.
2. Compose a social work leadership journey line that covers a self-determined part of your life and/or career.
3. Articulate the importance of self-awareness in relation to the impact of one's perspective (positive or negative) when facing challenges.
4. Be reminded of the power of maintaining a positive outlook when facing adversity.

Ms. Taylor was appointed as the National Director, Social Work in May 2014. In this role, she serves as the principal advisor on Social Work Professional Practice, including providing guidance to the Chief Consultant, Care Management and Social Work, as well as Network and Medical Center Directors, other Patient Care Services program offices, and VA and VHA offices. Ms. Taylor is responsible for the professional practice of 13,000 masters prepared VHA Social Workers, the largest single employer of Social Workers in the United States of America. Ms. Taylor provides orientation to the role of Social Work Executive and oversees the graduate Social Work training program, with over 900 stipends; the largest Social Work training program nationwide. Ms. Taylor develops national policy for Professional Social Work for VA Central Office, VISN and medical center leaders. In addition, she provides guidance and consultation on Social Work practice within VHA.

Ms. Taylor will be joined by Mr. Bill Wedekind for her Keynote Speech.



Bill Wedekind, a most unlikely potter, began his career after an Improvised Explosive Device (IED) he encountered in Viet Nam left him without eyes or hands at age 19. His grandmother, a recognized potter in her own right, believed her craft might be an answer to his longing for a vocation. Despite the odds, Bill's determination and perseverance turned the tide. For many years he supported his family through the sales of his lovely work, but today making pottery is simply a hobby he enjoys. For him, the best part is when a piece of his work is admired and appreciated to the point of finding a new home.

Over the years, telling his story became an added dimension after his son Scott took him to school as his Show and Tell exhibit. This opened the door to speaking publicly to schools and organizations on the topic of dealing with disabilities. Ultimately, this morphed into the gift of being invited to share his knowledge, creativity, and experiences with individuals facing a myriad of challenges. His "out of the box" thinking allows others to consider their situations in new and more positive ways. In the end, as Bill often says, he leaves feeling as if he is the one who has been blessed. As we all know, a happy person is the one who enjoys the scenery on a detour.



## **Lisa M. Carr, MSW**

Centers for Medicare and Medicaid Services

Office of Communications, Partner Relations Group,  
Division of Professional Affairs

Senior Advisor

### **Confused No More: Tools to Help Social Workers Use Federal Programs & Support Client Access to Care**

The Medicare, Medicaid, the Children's Health Insurance Program (CHIP) and the Affordable Care Act provide vital health insurance coverage. Learn who is eligible, how and when to enroll. Learn about new reimbursement opportunities for care management, new behavioral health and health insurance literacy tools to share with clients, and how clients can budget to pay for their health care costs on a limited budget. New e-Medicare tools, including Plan Compare, Price Lookup, Medicare Blue Button 2.0 and other resources available online and on smart phones will be shared.

#### **Learning objectives:**

Following this presentation the attendee will be able to:

1. Assist individuals and families with eligibility and enrollment in federal health insurance programs including Medicare, Medicaid, CHIP and the Affordable Care Act. Spanish language resources will be shared.
2. Assist individuals and families with limited incomes with guidance on how to budget for their health care costs, how to access and use behavioral health care services, and how to use health insurance once they have it.
3. Understand and share the new e-Medicare tools available for seniors on their smart phones and on their computers.
4. Understand how they are impacted by Medicare payment reform, including new Chronic Care Management services, and new research and data on health disparities.

## **Donna O'Malley, PhD, RN**

Director of Community Programs, Department of Social Work at Children's Mercy Kansas City

## **Patty Davis, LCSW, IMH-III**

Trauma Informed Care Manager, Department of Social Work at Children's Mercy Kansas City

### **Trauma Informed Care: A Journey toward Health Equity and Healing Environments**





## Dr. Tarris Rosell, PhD, DMin

Rosemary Flanigan Chair  
Center for Practical Bioethics

Professor of Pastoral Theology--Ethics & Ministry Praxis  
Central Baptist Theological Seminary

Clinical Professor, History & Philosophy of Medicine  
University of Kansas Medical Center, School of Medicine

### Ethical Excellence in Healthcare Decision Making: 'What are we going to do with Maria?'

Our 83 year old patient with dysphagia and aspiration pneumonia "ought" to be NPO, but her DPOA daughter insists on oral feeds. What should be done, and why? Who decides, and how?

The presenter for this session claims that every clinical situation has ethical dimensions. Decision making in particular may be done thoughtfully and with excellence, or hastily and poorly. Utilizing the case of "Maria", we will learn about "morals and methods" enabling ethical excellence in healthcare decision making.

#### Learning Objectives:

Participants in this session will be able to . . .

1. Describe Ethics in terms of morals and methods.
2. Identify particular morals and methods utilized for resolution of a healthcare ethics dilemma.
3. Avoid several common logical fallacies when making healthcare decisions.

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Tarris Rosell joined the Department of History and Philosophy of Medicine in 2009 as a part-time clinical professor for Ethics. He lectures at KUMC and beyond on many topics within the field of biomedical ethics. Dr. Rosell provides ethics consultation for the University of Kansas Health System, where he co-chairs the Hospital Ethics Committee and leads the ethics consultation service. As a member of the faculty, he mentors students in directed studies, research projects, and directs the Clendening Summer Fellowship program. Dr. Rosell also serves as Ethics faculty at monthly ethics case discussion groups with medical students, residents, and fellows. Research interests include clinical bioethics, health and healthcare disparities, and the intersections of medicine and religion.

Service to the wider community has included facilitation of multi-disciplinary ethics rounds in other local institutions, membership on a faith based health system bioethics committee and IRB, membership on the Clinical Ethics Consultation Affairs Committee of the American Society of Bioethics and Humanities, and chairing the 2016 ASBH Annual Meeting Program Committee. Dr. Rosell currently serves as chair of the Charitable Care Committee of the Kansas City Medical Society Foundation Board, overseeing a metro wide "Project Access" type nonprofit organization for uninsured patients and pro bono providers, for which he was a co-founder in 2007. He is a ceramics artist, also (Amani Lamps & Pots by Tarris), directing all pottery proceeds to international service projects of former students.

Dr. Rosell holds academic and professional appointments as the Rosemary Flanigan Chair at the Center for Practical Bioethics, and Professor of Pastoral Theology (Ethics & Ministry Praxis) at Central Baptist Theological Seminary. He is Chair of the Department of Bioethics at Kansas City University of Medicine and Biosciences, providing leadership for the Masters in Bioethics degree program. Since 1983, Dr. Rosell has been a member of the ordained clergy in a Protestant faith tradition.



## **Barbara L. Jones, Ph.D., MSW**

University Distinguished Teaching Professor  
Josleen and Frances Lockhart Memorial Professor of Direct Practice in Social Work  
Associate Dean for Health Affairs  
Co-Director, Institute for Collaborative Health Research and Practice  
Steve Hicks School of Social Work  
University of Kansas Medical Center, School of Medicine



## **Debra (Dede) Lynn Sparks, LMSW**

Clinical Associate Professor  
Assistant Dean for Health Affairs  
The University of Texas at Austin  
Steve Hicks School of Social Work  
University of Kansas Medical Center, School of Medicine

### **Using Interprofessional Practice to Enhance Social Work Schools' Engagement and Leadership With Medical Schools**

The Department of Health Social Work at Dell Medical School is the first of its kind in the nation and offers a unique opportunity for social work leadership in healthcare design and delivery. This joint venture was a result of years of collaborative interprofessional engagement between the Steve Hicks School and the Dell Medical School at the University of Texas at Austin. Presenters will discuss the creation of this department and the opportunities and challenges of having a department of social work in a medical school. The Department offers unique roles and opportunities for both the Steve Hicks School of Social Work and Dell Medical School, including research collaboration, professional development and student internships. Presenters will discuss how to create a team culture that supports collaboration, conflict and trauma stewardship when working with patients and their families.

#### **Learning Objectives:**

1. Identify opportunities for collaboration and leadership within medical schools.
2. Discuss how integrated practice units positively affect collaborative care and patient outcomes.
3. Identify benefits and challenges of creating a bridge between an academic home, medical school and clinical practice.
4. Discuss how creating an interprofessional collaborative culture can support both patient and practitioner resilience.
5. Understand how interprofessional education and collaborative practice can encourage, prepare and support social work students in becoming leaders in practice.

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Barbara Jones is the Josleen and Frances Lockhart memorial professor of direct social work practice and associate dean for health affairs at the Steve Hicks School of Social Work. She is also a university distinguished teaching professor and co-director of the Institute for Collaborative Health Research and Practice. At Dell Medical School, she is chair of Department of Health Social Work, associate director of social sciences and community-based research at the LIVESTRONG Cancer Institutes and professor of oncology, population health and psychiatry.

She is also a founding Steering Committee member of the University of Texas at Austin Center for Health Interprofessional Practice and Education. Jones is a distinguished scholar and fellow of the National Academies of Practice and immediate past vice-chair of the Social Work Academy. She is past president of the Association of Pediatric Oncology Social Workers (APOSW) and 2013 APOSW Social Worker of the Year.



Jones was co-investigator on ExCEL in social work — an NCI-funded project to train oncology social workers — for which she received the 2014 APOS Outstanding Training and Education Award. She is a PDIA Social Work Scholar and recipient of the PDIA Social Work Leadership Award. She serves on the national advisory board of the Cambia Health Foundation Sojourns Scholars Leadership Program, on the steering committee of the National Pediatric Palliative Care Research Network and on the board of the Social Work Hospice and Palliative Care Network.

Jones' research focuses on improving care for children, adolescents and young adults with cancer and their families. Her current research focuses on palliative care, pediatric oncology social work interventions and adolescent and young adult cancer survivors. Her work has been funded by National Institutes of Health, Palliative Care Research Network, Ascension Seton, Texas State Department of Health and various foundations resulting in publications in top-tier journals including Pediatrics, Cancer, Pediatric Blood and Cancer and Journal of Cancer Survivorship. Jones is associate editor of the Journal of Psychosocial Oncology.

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Dede Sparks is the Assistant Dean for Health Affairs and a Clinical Associate Professor of Social Work at The University of Texas at Austin's Steve Hicks School of Social Work. In addition to serving as the Associate Director of the Institute for Collaborative Health Research and Practice, Dean Sparks coordinates the MSSW Health Care Social Work Certificate, is the Program Director for the UT HEALS scholarship, and the academic liaison between the Hicks School and Dell Medical School at UT Austin. She teaches in both the BSW and MSSW program with a concentration in healthcare, interprofessional education, and grief and loss. Professor Sparks was integral to creating and piloting the Interprofessional Simulation Program for the Steve Hicks School of Social Work, the School of Nursing and the College of Pharmacy, and is a co-course director for the Foundations of Interprofessional Collaborative Practice course. She received her BSW and MSW from Texas State University. Prior to joining the faculty at UT Austin, Professor Sparks worked at Hospice Austin's Christopher House, a non-profit inpatient hospice unit, and was on the team creating an inpatient Palliative Care Program for the Scott & White Healthcare System.



## Leadership Institute

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Wednesday, October 23, 2019 8:00 AM – 5:00 PM (Part I) and

Thursday, October 24, 2019 8:00 AM – 12:00 PM (Part II)

The Society for Social Work Leadership in Health Care is proud to welcome members to the Leadership Institute (LI) to be held in conjunction with our annual meeting in Kansas City, Missouri. The 2019 Leadership Institute includes a day and a half intensive beginning on Wednesday and continuing on Thursday. The registration fee is \$195. LI attendees will return to their organization with a certificate of completion and 11 CEU's. The Leadership Institute brings together an excellent faculty of experienced social work leaders and educators for an intensive interactive program designed to develop and enhance the leadership knowledge and skills of participants. The class of 2018 described this unique learning experience in very positive terms and highly recommends the program to colleagues. The program is not just for directors or those with formal leadership titles. The target audience includes professionals who lead in their organizations whether or not they hold a formal title. Social work clinicians, supervisors, managers, directors, teachers or researchers who wish to enhance and leverage their leadership skills, will benefit greatly from this program. The learning methods utilized include core leadership content and experiential exercises.

## Ethics Intensive

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Wednesday, October 23, 2019 7:30 – 11:30 AM

### Clinical Ethics in Social Work: The New NASW Code of Ethics and A Pragmatic Road Map for Dealing with Ethical Binds – Stephen O'Neill

Social Work is fraught with difficult ethical binds and risk management concerns. Using his seasoned background as a social work leader, lawyer and bioethicist, the presenter will review the new NASW Code of Ethics and its applications and attempt to provide a pragmatic framework for addressing ethical issues in practice. This workshop will be interactive and utilize a 'Jeopardy-style' format, including some role playing. The focus will include both health care settings as well as behavioral health.

#### Learning Objectives:

1. Learn to identify and distinguish the various type of caregiver relationships and corresponding responsibilities, including within the NASW Code of Ethics.
2. Identify the professional responsibilities and applicable ethical precepts which can be applied within clinical situations.
3. Learn to identify and then apply ethical reasoning which takes into account principles of beneficence, nonmaleficence, resource allocation, divided loyalty, patient autonomy and paternalism.
4. Be able to apply a framework of ethical reasoning in practice which enhances communication, improves patient care and lessens risk exposure.

## Pediatric Health Care Social Work Intensive

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Wednesday October 23, 2019 7:15 AM – 4:30 PM

- 7:15 AM – 7:45 AM – Breakfast/registration/sign in
- 7:45 AM – 8:00 AM Welcome, SSWLHC President – Thomas Sedgwick
- 8:00 AM – 8:15 AM – Introductions
- 8:30 AM – 9:30 AM – Children's Hospital Association
  - Updates on Healthcare Policy, speaker from The Children's Hospital Association  
Speaker – Amanda Major, Manager, Federal Affairs
- 9:30 AM – 9:45 AM – Break
- 9:45 AM – 10:45 AM – Pediatric Intensive I-1 - *Leveraging Population Health Tools in the Electronic Health Record to Enhance Social Work Practice*





- 10:45 – 11:00 AM – Trivia
- 11:00 AM – 12:00 PM – Pediatric Intensive I-2 - *Intimate Partner Violence Screening and Intervention in the Pediatric Health Care Setting: Challenges and Opportunities*
- 12:00 – 12:45 PM– Lunch
- 12:30 – 12:45 PM – Updates on National Academies of Science, Engineering and Medicine Study by Heather Brungardt Sr. Administrative Director Children's Mercy
- 12:45 – 1:45 PM – Hot Topics (20 Minutes Each)
- 12:45 – 1:05 PM - *Social Determinants of Health continued* – Erika Jewell
- 1:05 – 1:25 PM – *Social Work and Case Management Role Clarification* – Jennette Foster
- 1:25 – 1:45 PM – *Workplace Violence*– Gale Gilmore
- 1:45 – 2:00 PM Break
- 2:00 – 3:00 PM – Pediatric Intensive I-3 - *Dealing with the Fallout – When Decisions by Child Protective Services are Contrary to Medical Opinion*
- 3:00 – 3:15 PM – Break/Trivia
- 3:15 – 4:15 PM – Pediatric Intensive I-4 - *Integrating Mindfulness Based Stress Reduction Practices into the Health Care Work Day*
- 4:15 – 4:30 PM Wrap Up and Closing

## Palliative Care Symposium

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Wednesday, October 23, 2019 7:30 AM – 4:30 PM

This Symposium will integrate the 8 Domains of Palliative Care reflected in Palliative Care – A Guide for Health Social Workers as foundations for the day of learning, small and large group exchange and collaboration. Each participant will receive a copy of the Guide and using it as a living document the faculty will model its potential as both a learning and teaching tool and an affirmation of the coherence of health social work with core principles of palliative care. Participants will gain enhanced knowledge and confidence in their ability to intervene clinically and to advocate for their skills as essential to the goal of quality patient-centered family-focused care.

- 7:30 – 8:00 AM – Breakfast/registration/sign in
- 8:00 – 8:50 AM – Welcome & Introduction – Terry Altilio, LCSW – *A Vision for the Day, Considering the Past & Imagining the Future*
- 8:50 – 9:40 AM – Meagan Lyon Leimena, MSW, MPH – *Social & Psychological Aspects of Care & Structure & Processes of Care*
- 9:00 – 10:00 AM – Break
- 10:00 – 10:50 AM - Shirley Otis-Green, MSW, MA, ACSW, LCSW, OSW-C, FNAP – *Cultural & Spiritual Aspects of Care*
- 10:50 – 11:45 AM – Terry Altilio, LCSW – *Pain & Symptom Management: Children & Other Adults*
- 11:45 AM – 12:00 PM – Questions & Discussion
- 12:00 – 1:00 PM – Lunch
- 1:00 – 1:50 PM – Terry Altilio, LCSW – *Ethical & Legal Aspects of Care*
- 1:50 – 2:40 PM – Shirley Otis-Green, MSW, MA, ACSW, LCSW, OSW-C, FNAP – *Care of the Patient & Family at End of Life*
- 2:40 – 3:00 PM – Break
- 3:00 – 4:30 PM Action Plans



## Care Beyond The Boulevard Medical Care on the Streets...

We will meet at the Church  
(Independence Boulevard Christian Church; 606 Gladstone Blvd.,  
Kansas City, MO 64124)

At 10:00 AM on Sunday, October 20th to learn about CBB and tour the mobile bus before putting packages together until 12:00 PM.

Every week, people in need watch for the big green bus because they know that quality medical care has arrived...

In 2017 Care Beyond The Boulevard registered over 900 patient encounters, treating everything from chronic illnesses such as diabetes, COPD and hypertension, to acute disease such as abscesses, burns, seizures, STD's and frostbite.

Word quickly began to spread among the homeless and other charitable organizations.

Then, in late 2017 we were graciously donated a school bus and the funds required for restoration. By Spring of 2018 our bus had been converted into a fully functional mobile clinic and was active on the streets! The big green bus has greatly improved our ability to care for patients in need as well as created greater visibility, helping us grow to reach even more patients in need. We are projected to exceed 2000 patient encounters in 2019.





**\*Schedule is preliminary and subject to change**

## Sunday, October 20, 2019

- 10:00 AM – 12:00 PM** Volunteer Activity – Care beyond the Boulevard  
 Participants will learn about the services that CBB provides in the Kansas City area, tour their mobile medical bus and put together care packages
- 2:00 – 4:00 PM** Opening Session – **Room: Century A & B**
- 2:00 – 3:00 PM** Dr. Charlie Robbins, DSW-  
*The Role of Gender in your Practice and your Life*
- 3:00 – 4:00 PM** Fireside chat with Dr. Charlie Robbins, DSW and  
 Morty Diamond, LCSW
- 4:15 – 5:00 PM** Conference Orientation and Annual Membership Meeting - **Room: Pershing North**  
 Pediatric Intensive Meet and Greet – **Room: Roanoke**
- 5:00 – 5:45 PM** Opening Reception with Premier of Posters and Exhibitors - **Room: Century C**
- 5:45 – 7:30 PM** Kermit Nash Lecture and Presentation of the Ellen Simon Mentorship Award –  
**Room: Century A & B**  
 Morty Diamond, LCSW – *Injustices in the Healthcare Setting for Transgender and Gender Non-conforming Individuals*

## Monday, October 21, 2019

- 6:30 – 7:30 AM** Breakfast - **Room: Century C**
- 7:30 – 9:00 AM** Keynote Session – **Room: Century A & B**  
 Laura Taylor, LCSW – *Developing Social Work Leaders Through the Use of Story*
- 9:00 – 9:45 AM** Strategic Planning Update: SSWLHC G2.0: The Future of Your Society
- 9:45 – 10:00 AM** Break – **Room: Century C**
- 10:00 – 11:00 AM** Concurrent Workshops

<b>W-1</b> <b>Room:</b> <b>Pershing South</b>	<b>W-2</b> <b>Room:</b> <b>Pershing North</b>	<b>W-3</b> <b>Room:</b> <b>Pershing West</b>	<b>W-4</b> <b>Room:</b> <b>Century A&amp;B</b>	<b>W-5</b> <b>Room:</b> <b>Shawnee</b>	<b>W-6</b> <b>Room:</b> <b>Mission</b>
Leading the Way: Implementing a Hospital-Wide Suicide Screening Program  <b>Debby Brookstein and Michelle Camerer</b>	Improving Stroke Transitions to Acute Rehab through Social Work Interventions: Development of a QI Plan for the stroke inpatient referral process  <b>Jessica Daggett</b>	Cost Effective Population Health: Integrated Care Coordination Redesign  <b>Jill McCambridge and Lauren Coughlin</b>	Social Work Initiated Home Health Referrals in a VA Emergency Department  <b>Greg Pugh</b>	Social Work Leadership: LEAN in For Improvement  <b>Kathryn Worland, J. Merrill, and Jodi Pecora</b>	Creating a Pediatric Psychiatric Consult Liaison Service: Defining Roles, Interventions and Useful Tools  <b>Melissa Bonney, Emily Baird, and Cassidy Ray</b>

- 11:00 – 11:15 AM** Break – **Room: Century C**



## 11:15 AM – 12:15 PM Concurrent Workshops

<b>W-7</b> <b>Room:</b> <b>Pershing South</b>  Successful Partnerships for Youth Suicide Prevention – The CARES Journey  <b>Christopher McLaughlin</b>	<b>W-8</b> <b>Room:</b> <b>Pershing North</b>  Elevating Social Work - An Analysis of Intra-Organizational and Social Work-Specific Factors in a Psychiatric Hospital  <b>Rick Redmond and Brent Schobie</b>	<b>W-9</b> <b>Room:</b> <b>Pershing West</b>  Quality Improvement in Health Care/Social Determinants of Health – Models, Tools, PSDA's – OH MY!  PART ONE Eva Williams, Meghan LaMarche, JoAnn Duffy, and Leigh Wilson	<b>W-10</b> <b>Room:</b> <b>Century A&amp;B</b>  I Can Do It!: The Creation of a Department Wide Interdisciplinary Mentoring Model  <b>Morgan Gross</b>	<b>W-11</b> <b>Room:</b> <b>Shawnee</b>  Strengths based Leadership in the Implementation of a Community Care Management Team in a Medicaid Managed Care Setting  <b>Cindy Cota and Mairead McInerney</b>	<b>W-12</b> <b>Room:</b> <b>Mission</b>  Validation of a Risk Screening Tool for Pediatric Type 1 Diabetes Patients: Predictor of Increased Acute Health Care Utilization  <b>Bethany Glick and K.Ming Hong</b>
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12:15 – 1:15 PM Past Presidents Lunch - **(By invitation only) Room: Roanoke**

12:15 – 1:15 PM Lunch - **Room: Century C**

Join us for **Affinity Tabletop Discussions**. We are hoping to increase networking or interest group meeting times by having tables with different themes listed so you can meet new colleagues and share concerns, ideas, and potential solutions or lessons learned. It also gives you a chance to meet people and possibly connect to get together for sightseeing or dinner to continue your discussions. Lunch is included in your registration fee.

### **SSWLHC G2.0: The Future of Your Society Society Strategy Open Forums**

In May 2019, the Board of Directors for SSWLHC committed to developing a 3-5 year strategic plan to ensure the sustainability of our organization. A task force was formed that included members with various demographics and levels of leadership that represented the SSWLHC membership. A survey was completed by over 700 members and community to inform the creation of our plan. The Task Force then met in Kansas City July 17th and 18th to discuss the results of the survey and determine the future direction of the organization. Join us for one of these forums, **Monday from 12:15 – 1:15 or Tuesday from 12:30 – 1:30 in Century C Ballroom** to discuss the results of this survey and the task force's work. There will be 2 forums each led by a member of the task force who will be there to moderate, facilitate discussion and answer any questions you may have. Lunch is included in your registration on Monday and BYO (bring your own) on Tuesday. Food and beverage can be purchased and brought in.

1:15 – 2:45 PM General Session and Presentation of Ida M. Cannon Award – **Room: Century A & B**  
 Lisa Carr, MSW - *Confused No More: Tools to Help Social Workers Use Federal Program & Support Client Access to Care Including a game of trivia "Social Work Showdown!"*

*Confused no more! Learn about unique and helpful programs offered under Medicare and Medicaid in a fun and interactive Family Feud style presentation called the SW Showdown!! Information will be presented in lecture style intermixed with game show type audience participation where participants will be split into two teams to answer trivia questions about information presented called the SW Showdown! This lecture promises not to disappoint.*

2:45 – 3:00 PM Break - **Room: Century C**

3:00 – 4:00 PM Concurrent Workshop





<b>W-13</b> <b>Room:</b> <b>Pershing South</b> The Role of Social Work in the Implementation of a Substance Use Intervention Team (SUIT) Model <b>Emily McKernan and Elisabeth Ramsey</b>	<b>W-33</b> <b>Room:</b> <b>Pershing West</b> Moving Medicine Upstream by Integrating Social Work and Social Needs Care <b>Walter Rosenberg, Heather Brungardt, Victoria Rizzo, and Carrie Dorn</b>	<b>W-15</b> <b>Room:</b> <b>Pershing West</b> Two Hospitals' Journey using Quality Improvement Techniques in Social Determinants of Health Program Development PART TWO <b>Eva Williams, Meghan LaMarche, JoAnn Duffy, and Leigh Wilson</b>	<b>W-16</b> <b>Room:</b> <b>Century A&amp;B</b> Social Work Facilitated Primary Care Referrals in a VA ED <b>Greg Pugh</b>	<b>W-17</b> <b>Room:</b> <b>Shawnee</b> Trauma Informed Care: A Call for Social Workers to Lead <b>Patty Davis and Donna O'Malley</b>	<b>W-18</b> <b>Room:</b> <b>Mission</b> Mass Casualty Incidents for Pediatric Hospitals: Planning and Implementation <b>Jackson Huynh and Alisha Jones</b>
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4:00 – 4:30 PM

Break - **Room: Century C**

4:30 – 5:30 PM

General Session – **Room: Century A & B**

Donna O'Malley, PhD, RN & Patty Davis, LCSW, IMH-III - *Trauma Informed Care: A Journey toward Health Equity and Healing Environments*

## Tuesday, October 22, 2019

7:00 – 8:00 AM

Breakfast- **Room: Century C**

7:00 – 8:00 AM

Chapter Presidents Breakfast (**By Invitation only**) - **Room: Roanoke**

7:00 – 8:00 AM

Conference Committee Debrief Meeting - **Room: Century C**

8:00 – 9:30 AM

Plenary Session and Presentation of the Social Work Leader of the Year Award and the Eleanor Clark Award – **Room: Century A & B**  
 Terry Rossell, PhD, DMin – *Ethical Excellence in Healthcare Decision Making: What are we going to do with Maria?*

9:30 – 9:45 AM

Break- **Room: Century C**

9:45 – 10:45 AM

Concurrent Workshops



<b>W-19</b> <b>Room:</b> <b>Pershing South</b> Social Work Triage: Identifying and Treating Eating Disorders in a Medical Hospital Setting <b>Tammie Williams</b> <b>and Sara Neider</b>	<b>W-20</b> <b>Room:</b> <b>Pershing North</b> Auditing Documentation: Moving from "Administrative Task" to "Shared Accountability for Improvement" <b>Meredith Brink</b> <b>and Tishia Gunton</b>	<b>W-21</b> <b>Room:</b> <b>Pershing West</b> Universal Screening for Social Determinants of Health at a Community Health Center through Multi-Disciplinary Collaboration <b>Jennifer</b> <b>Schlobohm,</b> <b>Lia Sebring,</b> <b>Jazmin Jackson,</b> <b>Jorge Gonzalez, and</b> <b>Patrick Maloney</b>	<b>W-22</b> <b>Room:</b> <b>Century A&amp;B</b> VHA: Transforming Advance Care Planning with Group Visits <b>Jamie Jensen,</b> <b>Melissa Harding,</b> <b>and Nicole Powell</b>	<b>W-23</b> <b>Room:</b> <b>Shawnee</b> Climate Change: Moving from "This is How We Have Always Done It" to Innovation <b>Erica Menzer</b>	<b>W-24</b> <b>Room:</b> <b>Mission</b> Responding to Workplace Violence <b>Erica Jewell and</b> <b>Calvin Fakkema</b>
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10:45 – 11:00 AM Break- Room: Century C

11:00 AM – 12:00 PM Concurrent Workshops

<b>W-25</b> <b>Room:</b> <b>Pershing South</b> The Intersection of Epilepsy, Mental and Behavioral Health: Training for Health Care Providers <b>Elaine</b> <b>Kiriakopoulos,</b> <b>Chris Ryan,</b> <b>Samantha</b> <b>Schmidt, Jody</b> <b>Kakacek, Patricia</b> <b>Jobst, Steve</b> <b>Owens, Ron</b> <b>Manderscheid</b>	<b>W-26</b> <b>Room:</b> <b>Pershing North</b> Considerations for Implementing an Integrated Care Model for Adolescents in a Local Health Department's Clinic <b>Kelly Flanigan</b>	<b>W-27</b> <b>Room:</b> <b>Pershing West</b> Ethical implications of Complex Discharges <b>Eileen Zenker</b>	<b>W-28</b> <b>Room:</b> <b>Century A&amp;B</b> Guardianship and the "chronically intoxicated" patient: Challenges and possible solutions for healthcare systems and providers <b>Alethia Battles</b>	<b>W-29</b> <b>Room:</b> <b>Shawnee</b> Dealing with the Fallout – When Decisions by Child Protective Services are Contrary to Medical Opinion <b>Becca Fredin</b>	<b>W-30</b> <b>Room:</b> <b>Mission</b> Equitable Approach to Clinical Social Work Practice <b>Carolyn Serie and</b> <b>Joy Johnson-Lind</b>
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12:00 – 1:30 PM Lunch on your own

## Society Strategy Open Forums

*In May 2019, the Board of Directors for SSWLHC committed to developing a 3-5 year strategic plan to ensure the sustainability of our organization. A task force was formed that included members with various demographics and levels of leadership that represented the SSWLHC membership. A survey was completed by over 700 members and community to inform the creation of our plan. The Task Force then met in Kansas City July 17th and 18th to discuss the results of the survey and determine the future direction of the organization. Join us for one of these forums, **Tuesday from 12:30 – 1:30 in Century C Ballroom** to discuss the results of this survey and the task force's work. There will be 2 forums each led by a member of the task force who will be there to moderate, facilitate discussion and answer any questions you may have. Food and beverage can be purchased and brought in*



12:00 – 1:30 PM

Joint SSWLHC and SWHL Foundation Board Meeting and Lunch  
**(By invitation only) Room: Roanoke**

1:30 – 2:30 PM

General Session – **Room: Century A & B**  
 Barbara Jones, PhD, MSW and Dede Sparks, LMSW -Dell Medical School –  
*Using Interprofessional Practice to Enhance Social Work Schools' Engagement and Leadership with Medical Schools*

2:30 – 3:00 PM

Break - **Room: Century C**

2:30 – 3:00 PM

Closing session, poster winners announced, raffle of vendor prizes - **Room: Century C**

3:00 – 4:00 PM

Concurrent Workshops

<b>W-31</b> <b>Room:</b> <b>Pershing South</b>  Integrating Mindfulness Based Stress Reduction Practices into the Health Care Work Day  <b>Jennifer Gosar</b>	<b>W-32</b> <b>Room:</b> <b>Pershing North</b>  Leveraging population health tools in the electronic health record to enhance social work practice  <b>JoAnn Duffy and Leigh Wilson</b>	<b>W-14</b> <b>Room:</b> <b>Pershing North</b>  Improving End-of-Life Care: From a Pathology Perspective to One of Progress  <b>Mark de St. Aubin</b>	<b>W-34</b> <b>Room:</b> <b>Century A&amp;B</b>  Outcomes-Based Social Work at a VA Emergency Department  <b>Greg Pugh and Matthew Schobert</b>	<b>W-35</b> <b>Room:</b> <b>Shawnee</b>  Use of Self in Leadership to Promote Professional Development in Supervisees  <b>Patrick Burden</b>	<b>W-36</b> <b>Room:</b> <b>Mission</b>  Development and Implementation of an Approach to "Workplace Violence"  <b>Carol Maxwell</b>
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4:00 – 4:15 PM

Break

4:15 – 5:15 PM

Concurrent Workshops

<b>W-38</b> <b>Room:</b> <b>Pershing North</b>  Innovation approaches with Heart Failure Home Bound Patients  <b>La Trena Robinson</b>	<b>W-39</b> <b>Room:</b> <b>Pershing West</b>  Now is the time! Value-based models to address SDOH through community collaboration  <b>June Simmons</b>	<b>W-40</b> <b>Room:</b> <b>Century A&amp;B</b>  Psychosocial Simulation: An interprofessional collaboration in innovative learning  <b>Sabra Boyd, Dane Sommer, Shautonja Woods, and Amanda Woelk</b>	<b>W-41</b> <b>Room:</b> <b>Shawnee</b>  From policy work to policies work! Integrating social work leaders into the development and implementation of policies and procedures in healthcare administration.  <b>John Delfeld and Elizabeth Rubin</b>	<b>W-42</b> <b>Room:</b> <b>Mission</b>  Simulation Training of Trauma Informed Family Care Conferences  <b>Jill Karnes</b>	<b>W-43</b> <b>Room:</b> <b>Pershing South</b>  5 Years of Experience in Opening Up Therapy Notes Directly to Our Patients: Harmful, Helpful, Or?  <b>Stephen O'Neill</b>
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6:30 PM

Leadership Institute Meet and Greet at the H Bar



## Wednesday, October 23, 2019

### Post Conference Intensives and Symposium

8:00 AM – 5:00 PM      Leadership Institute I – **Room: Westport**  
The Behavior of Leadership & Leadership Challenges in the Workplace

8:00 – 8:45 AM	Registration/Breakfast
8:45 – 9:00 AM	Introductions
9:00 – 10:00 AM	The Behaviors of Leadership
10:00 – 10:15 AM	Break
10:15 – 11:00 AM	Leadership Assumptions and Styles
11:00 AM – 12:00 PM	Networking: Getting to know each other - Bingo (All)
12:00 – 1:00 PM	Lunch
1:00 – 1:30 PM	Check in
1:30 – 3:30 PM	Leadership and Mindset
3:30 – 3:45 PM	Break
3:45 – 4:30 PM	Leadership: Cultural Transformation

8:00 AM – 12:00 PM      Half Day Intensive (4 CEU) - Clinical Ethics in Social Work: The New NASW Code of Ethics and A Pragmatic Road Map for Dealing with Ethical Binds – **Stephen O'Neill**  
**Room: Pershing South**

8:00 AM – 5:00 PM      Pediatric Health Care Social Work Intensive – **Room: Pershing North**

8:00 – 8:15 AM	Introductions
8:30 – 9:30 AM	Children's Hospital Association Updates on Healthcare Policy, speaker from The Children's Hospital Association Speaker – Amanda Major, Manager, Federal Affairs
9:30 – 9:45 AM	Break
9:45– 10:45 AM	Pediatric Intensive I-1 - <i>Leveraging Population Health Tools in the Electronic Health Record to Enhance Social Work Practice</i>
10:45 – 11:00 AM	Trivia
11:00 – 12:00 PM	Pediatric Intensive I-2 - <i>Intimate Partner Violence Screening and Intervention in the Pediatric Health Care Setting: Challenges and Opportunities</i>
12:00 – 12:45 PM	Lunch
12:30 – 12:45 PM	Updates on National Academies of Science, Engineering and Medicine Study by Heather Brungardt Sr. Administrative Director Children's Mercy





12:45 – 1:45 PM Hot Topics (20 Minutes Each)

12:45 – 1:05 PM

*Social Determinants of Health* continued – Erika Jewell

1:05 – 1:25 PM

*Social Work and Case Management Role Clarification* – Jennette Foster

1:25 – 1:45 PM

*Workplace Violence* – Gale Gilmore

1:45 – 2:00 PM Break

2:00 – 3:00 PM Pediatric Intensive I-3 - *Dealing with the Fallout – When Decisions by Child Protective Services are Contrary to Medical Opinion*

3:00 – 3:15 PM Break/Trivia

3:15 – 4:15 PM Pediatric Intensive I-4 - *Integrating Mindfulness Based Stress Reduction Practices into the Health Care Work Day*

4:15 – 4:30 PM Wrap Up and Closing

8:00 AM – 5:00 PM Palliative Care Symposium – **Room: Roanoke**

7:30 – 8:00 AM Breakfast

8:00 – 8:50 AM Welcome & Introduction – Terry Altilio, LCSW – *A Vision for the Day, Considering the Past & Imagining the Future*

8:50 – 9:40 AM Meagan Lyon Leimena, MSW, MPH – *Social & Psychological Aspects of Care & Structure & Processes of Care*

9:00 – 10:00 AM Break

10:00 – 10:50 AM Shirley Otis-Green, MSW, MA, ACSW, LCSW, OSW-C, FNAP – *Cultural & Spiritual Aspects of Care*

10:50 – 11:45 AM Terry Altilio, LCSW – *Pain & Symptom Management: Children & Other Adults*

11:45 AM – 12:00 PM Questions & Discussion

12:00 – 1:00 PM Lunch

1:00 – 1:50 PM Terry Altilio, LCSW – *Ethical & Legal Aspects of Care*

1:50 – 2:40 PM Shirley Otis-Green, MSW, MA, ACSW, LCSW, OSW-C, FNAP – *Care of the Patient & Family at End of Life*

2:40 – 3:00 PM Break

3:00 – 4:30 PM Action Plans



## Thursday, October 24, 2019

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8:00 AM – 12:00 PM	Leadership Institute II – <b>Room: Westport</b> Career Development and Management
8:00 – 8:45 AM	Check-in and Continental Breakfast
8:45 – 10:00 AM	Leadership Challenges
10:00 – 10:15 AM	Break
10:15 – 11:00 AM	Vision Board
11:00 – 11:45 AM	Putting it all Together
11:45 AM – 12:00 PM	Celebration



## CONTINUING EDUCATION

SSWLHC will apply for Continuing Education Units from the National Association of Social Work, the Michigan Social Worker Continuing Education Collaborative, the Commission for Case Manager Certification (CCMC), and the New York State Board for Social Work. SSWLHC will apply for continuing education contact hours as follows:

- Leadership Institute (1.5 days): 11 hours
- Full Day Intensives (Pediatric Intensive and Palliative Care Symposium): 7.5 hours
- Half Day Intensives (Ethics): 3.5 hours
- Main Conference (Starting with the Opening Session on Sunday afternoon through adjournment on Tuesday): 16 hours

Continuing education certificates will be issued via email approximately four to six weeks after the conference. Only those attendees who return an Attendance Monitoring Form and complete the electronic meeting evaluation are eligible to earn continuing education. Additional instructions will be provided to registered attendees prior to and onsite at the conference.

This program is not approved by the state of New Jersey for Social Work continuing education contact hours.

Contact Dena Rose at SSWLHC Headquarters at [Drose@fernley.com](mailto:Drose@fernley.com) for approval status or additional information.

## Satisfactory Completion

Learners must complete an evaluation form to receive a certificate of completion. Your chosen sessions must be attended in their entirety. Partial credit of individual sessions is not available. If you are seeking continuing education credit for a specialty not listed below, it is your responsibility to contact your licensing/certification board to determine course eligibility for your licensing/certification requirement

## EXHIBITS

We invite you to view and experience the latest products and services exclusively suited for the buying needs of

social workers. A vendor raffle will be held at the close of the exhibit hall on Friday, October 5. The prize is a free registration to the 2019 54th Annual Meeting & Conference. In order to participate, registrants will be given an Exhibit Hall Passport. The form must be signed by participating exhibitors as you visit their booths. You must be present to win.

## EXHIBIT HALL HOURS

### Sunday, October 20, 2019

9:00 AM – 2:00 PM	Exhibitor Set Up
5:00 – 5:45 PM	Welcome Reception

### Monday, October 21, 2019

6:30 – 7:30 AM	Continental Breakfast
9:45 – 10:00 AM	Break
11:00 – 11:15 AM	Break
12:15 – 1:15 PM	Lunch
2:45 – 3:00 PM	Break
4:00 – 4:30 PM	Break

### Tuesday, October 22, 2019:

7:00 – 8:00 AM	Continental Breakfast
9:00 – 9:45 AM	Break
10:45 – 11:00 AM	Break
12:00 – 1:30 PM	Lunch (not provided by conference)
2:30 – 3:00 PM	Afternoon break with closing raffle*
3:00 – 5:00 PM	Exhibitor Move-Out

## POSTER SCHEDULE

### Sunday, October 20, 2019

9:00 AM – 2:00 PM	Poster Set Up
5:00 – 5:45 PM	Welcome Reception

### Monday, October 21, 2019

7:00 – 8:00 AM	Continental Breakfast
9:45 – 10:00 AM	Break
11:00 – 11:15 AM	Break
12:15 – 1:15 PM	Lunch
2:45 – 3:00 PM	Break
4:00 – 4:30 PM	Break

### Tuesday, October 22, 2019:

7:00 – 8:00 AM	Continental Breakfast
9:00 – 9:45 AM	Break
10:45 – 11:00 AM	Break
12:00 – 1:30 PM	Lunch (not provided by conference)
2:30 – 3:00 PM	Afternoon break with closing raffle*
3:00 – 5:00 PM	Poster Move-Out



## BEST POSTER AWARDS

Attendees will get to cast their votes for the best posters. Certificates will be awarded for posters which promote social work excellence in clinical expertise, leadership, and working with specific populations. Winners will be announced at the Closing Raffle in the Exhibit Hall on Tuesday, October 22, 2019 at 2:30 p.m.

## ACTIVITIES AND PRICING

### What is included in the conference fee?

- Welcome Reception with Kermit B. Nash Lecture
- Admittance to Exhibit Hall
- Attendees can earn up to 16 continuing education credits starting with the opening session on Sunday, October 20th and continuing through the conference adjournment.
- Daily Continental Breakfasts & Refreshment Breaks
- Lunch on Monday, October 21, 2019.
- CEs
- Access to password protected website where handouts from concurrent sessions will be available for downloading prior to the conference

### Guest Fees

Admittance to the Welcome Reception is included in your registration fee. A guest pass to the reception is \$60. The guest fee offsets the Society's food and beverage costs. You may reserve a guest pass by checking the box on the registration form. Guest tickets may also be purchased onsite on a space available basis.

### Post-Conference Intensive Workshops

An additional fee is required to attend the post-conference intensive workshops. Attendees who cannot attend the main conference are welcome to attend a post-conference intensive only. Handouts will be made available only to those attendees who register for these optional sessions.

- Leadership Institute (1.5 Days): \$220 through September 5. \$250 after September 5.
- Pediatric Social Work Intensive (Full Day): \$180 through September 5. \$200 after September 5.
- Ethics Intensive (Half Day): \$110 through September 5. \$125 after September 5.
- Palliative Care Symposium (Full Day): \$180 through September 5. \$200 after September 5.

## REGISTRATION INFORMATION

- Online registration with a credit card is strongly encouraged. Visa, MasterCard and American Express are accepted.
- Check payments can be mailed to: SSWLHC Meeting Registration, 100 North 20th Street, Suite 200, Philadelphia, PA 19103. All payments must be made in US Dollars. **A \$5.00 check processing fee will apply for all check payments or the processing of any hard copy registration form.**
- The **Tax Identification Number** for the Society for Social Work Leadership in Health Care is 23-3100897. The **DUNS number** is 962585829.
- Faxed registrations are not accepted. Registrations by phone are not accepted.
- Early bird registration fees must be submitted online or postmarked by 12:00 Midnight Eastern Time on Wednesday, September 5, 2019.
- All registrations received or postmarked after September 5 will be processed at the regular registration fee with any balance due onsite prior to receiving registration materials.

### Questions Regarding Registration

For questions regarding the program or registration, please contact SSWLHC Headquarters by toll-free phone at 866-237-9542 or e-mail at [info@sswlhc.org](mailto:info@sswlhc.org).

### Substitution/Cancellation Policy

We all have unforeseen emergencies that may occur. In order to accommodate these possibilities, we will accept notification of cancellations up to 7 business days prior to the start conference (by the close of business on Sunday, October 13, 2019). Cancellations must be sent in writing via email to SSWLHC Headquarters at [info@sswlhc.org](mailto:info@sswlhc.org). Refunds will be issued less a \$50 processing fee. You may send a substitute at any time. If the alternate is not a member, the non-member fee will be required.

## IMPORTANT DATES

- |                           |  |
|---------------------------|--|
| <b>September 5, 2019</b>  | <b>Deadline for securing early registration discounts</b>  |
| <b>September 19, 2019</b> | <b>Hotel Reservation cut-off</b>   |
| <b>October 13, 2019</b>   | <b>Cancellations must be submitted in writing by this date to receive a refund less a \$50 processing fee.</b> |



## Registration/Information Desk

Please pick up all tickets, badges, and onsite registration materials at the SSWLHC Registration Desk located at the Westin Kansas City at Crown Center. Registration hours are as follows:

- Sunday, October 20: 12:00 – 5:00 PM
- Monday, October 21: 6:30 AM – 5:30 PM
- Tuesday, October 22: 7:00 AM – 4:00 PM
- Wednesday, October 23: 7:00 AM – 12:00 PM  
(separate registration will be available at Children's Mercy Hospital during the same hours)

## HOTEL & TRAVEL INFORMATION

### Hotel Accommodations

Indulge yourself in Missouri with our ideally located Kansas City hotel in the heart of downtown at The Westin Kansas City at Crown Center. Our upscale hotel features expansive accommodations, superb service and a complimentary local area shuttle to the most popular local attractions. Enjoy easy access to Union Station, Sprint Center, the convention center, Crown Center and the Power & Light District. After sightseeing in the city, explore our hotel's deluxe amenities, including an outdoor pool, a WestinWORKOUT® Fitness Studio and an onsite restaurant. Recharge in oversized hotel rooms and suites with a Heavenly® Bed, floor-to-ceiling windows, large work desks, flat-panel TVs and mini-refrigerators. We look forward to making your stay memorable at The Westin Kansas City at Crown Center.

The Westin Kansas City at Crown Center

1 E. Pershing Road

Kansas City, MO. 64108

Hotel Phone: 816-474-4400

Web: <https://www.marriott.com/hotels/travel/mciwi-the-westin-kansas-city-at-crown-center/?scid=bb1a189a-fec3-4d19-a255-54ba596febe2>

Check-in: 4:00 PM /Check-out: 12:00 PM

SSWLHC Group Rate: \$195.00 per night plus tax for single or double occupancy per night

## Reservations

The discounted \$195.00 SSWLHC group rate will be honored from Wednesday, October 16, 2019 through Monday, October 27, 2019 or until the block of rooms has sold out, whichever comes first. Please be sure to secure your reservations as early as possible to guarantee rate availability and your preferred room type.

### Reservations by Phone\*\*: 888-627-8538

**\*\*Be sure to refer to the Society for Social Work leadership in Health Care at the Westin Kansas City at Crown Center by 9/19/2019 to take advantage of the discounted rate.**

### Online Reservations:

Book your group rate for SSWLHC 54TH ANNUAL MEETING

**Confirmation/Cancellation:** All reservations must be accompanied by a first night room deposit or guaranteed with a major credit card. If you need to cancel your reservation, you may cancel up to 48 hours prior to arrival date without penalty. If you cancel after this time one-night Room & Tax will be charged.

### Air Transportation

The Westin Kansas City at Crown Center is located twenty-one miles from Kansas City International Airport (MCI).

### Ground Transportation

Please visit the Airport's website to get additional information on MCI. <https://www.flykci.com/>

Please visit the hotel website for driving directions. <https://www.marriott.com/hotels/fact-sheet/travel/mciwi-the-westin-kansas-city-at-crown-center/>

### Parking

Valet parking for overnight guests is \$26.00 per day. Rates include in/out privileges.