

## SSWLHC 52<sup>nd</sup> Annual Meeting & Conference Schedule of Events\*

\* Schedule is preliminary and subject to change



### Tuesday, October 10, 2017

9:00 a.m. – 5:00 p.m. SSWLHC Board of Directors Meeting – *President Room*

12:00 – 5:00 p.m. Registration - *Atrium*

2:00 – 6:00 p.m. I-1: Leadership Institute, Part I – *Pratt/Calvert Room*

### Wednesday, October 11, 2017

7:00 a.m. – 6:30 p.m. Registration - *Atrium*

7:30 a.m. – 4:30 p.m. I-1: Leadership Institute, Part II – *Pratt/Calvert Room*

7:30 a.m. – 4:30 p.m. I-2: Pediatric Health Care Social Work Intensive – *Constellation A*

7:30 a.m. – 4:30 p.m. VA SW Intensive – *Chesapeake Room*

8:30 a.m. – 12:30 p.m. Day of Service, Volunteer as a Kitchen Assistant at Moveable feast – Morning Session

11:30 a.m. – 3:30 p.m. Day of Service, Volunteer as a Kitchen Assistant at Moveable feast – Afternoon Session

12:30 – 4:30 p.m. I-3: Social Work Management Boot Camp: Managing the Business of Your Social Work Department – *Columbia Room*

1:00 – 4:30 p.m. Chapter Presidents' Meeting (By invitation only) – *Pisces Room, 15<sup>th</sup> Floor*

5:00 – 6:00 p.m. Membership Meeting & First Time Attendee Welcome – *Frederick/Annapolis/Baltimore Room*  
\*\* 2018 conference location will be revealed!

6:00 – 8:00 p.m. Opening Session and Welcome Reception with Exhibitors and Premier of Posters  
Program will begin at 7:00 p.m. with the presentation of the Ida M. Cannon Award followed immediately by the Kermit B. Nash Lecture delivered by Van Brooks, "*The Power of Why*" – *Atrium & Constellation Ballroom CDEF*

### Thursday, October 12, 2017

7:00 a.m. – 4:00 p.m. Registration - *Atrium*

7:00 – 8:00 a.m. Continental Breakfast with Exhibitors and Posters – *Atrium / Harborview*

8:00 – 9:20 a.m. Keynote Speaker: Amy Herman, President of The Art of Perception; "*The Art of Perception: Rethinking How We See*" – *Constellation Ballroom CDEF*

9:20 – 9:30 a.m. Welcome, announcements and presentation of the Eleanor Clark Award for Innovative Programs in Patient Care, and the Hyman J. Weiner Award – *Constellation Ballroom CDEF*

9:30 – 9:45 a.m. Transition Break

9:45 – 10:45 a.m. Concurrent Session 1

W-01	W-02	W-03	W-04	W-05	W-06
<p>National Alzheimer’s Buddies: A New Model of Care for Dementia Patients</p> <p><i>Jeffrey Robbins, Sarah Caldwell</i></p> <p>Baltimore / Annapolis Room</p>	<p>Maintaining the Clinical in Care Coordination: Strategies for Social Work Leadership within Population Health</p> <p><i>Judith Dobrof</i></p> <p>Constellation CD</p>	<p>Cultivating Leadership and Promoting Departmental Cohesion Through Committee Work and Special Initiatives</p> <p><i>Allison Scobie-Carroll, Pamela Chamorro</i></p> <p>Constellation EF</p>	<p>The Need for Latino Social Workers in Dialysis and Transplant Settings: A Great Opportunity for Bilingual/Bicultural MSW’s</p> <p><i>Vernon Silva</i></p> <p>Chesapeake B</p>	<p>Closing the GAP: How Michigan Medicine Conquers Barriers to Health Care by Realizing the Value of Bachelor’s Level Social Work Roles</p> <p><i>Stephanie Rakes-Colvin, Katie Schneider</i></p> <p>Chesapeake A</p>	<p>Implementing and Utilizing SBIRT (Screening Brief Intervention and Referral to Treatment) in the Hospital Setting</p> <p><i>Susan McCarthy</i></p> <p>Frederick / Columbia Room</p>

10:45 – 11:00 a.m. Transition Break

11:00 a.m. – 12:00 p.m. Concurrent Session 2

W-07	W-08	W-09	W-10	W-11	W-12
<p>Losing Father, Losing Face: The Intersection of Family, Culture, Faith, and Medicine</p> <p><i>Louise Knight, Rhonda Cooper, Elizabeth Single, Lynn Billing</i></p> <p>Chesapeake A</p>	<p>Medical Respite Care for Homeless Adults: Implementing and Enhancing Post-Discharge Services</p> <p><i>Michael Ferry</i></p> <p>Chesapeake B</p>	<p>New Models in Care Management Practice, Solutions for the Care Continuum</p> <p><i>Bonnie Geld</i></p> <p>Constellation EF</p>	<p>Stay Woke: How to Address Bias and Microaggressions in a Health Care Setting</p> <p><i>Shanice Smith</i></p> <p>Baltimore / Annapolis Room</p>	<p>Outcomes After a Care Management Department Restructure</p> <p><i>Catherine Miller</i></p> <p>Constellation CD</p>	<p>Going Deeper: Practical Tools for Implementing Trauma-Informed Care in Medical Settings</p> <p><i>Samara Grossman</i></p> <p>Frederick / Columbia Room</p>

12:00 – 1:00 p.m. Lunch with Networking, Exhibitors and Poster Viewing – *Constellation Ballroom AB*  
(Lunch is included in your registration)

1:00 – 2:00 p.m. Concurrent Session 3

W-13	W-14	W-15	W-16	W-17	W-18
<p>Developing Clinical Social Work Programs in Non-Clinical Settings</p> <p><i>John Bickel, Elizabeth Olivares-Reed</i></p> <p>Chesapeake A</p>	<p>Collaborative Care: An Evidence Based Model for Primary Care</p> <p><i>Zachary Bodenweber</i></p> <p>Frederick / Columbia Room</p>	<p>The Group Worker Becomes A Director: Applying Group Work Approaches to a Staff Team</p> <p><i>Barbara Muskat</i></p> <p>Baltimore / Annapolis Room</p>	<p>Clear as Mud: Determining Decisional Capacity in the Acute Hospital Setting</p> <p><i>Leslie Dubin, Alethia Battles</i></p> <p>Constellation EF</p>	<p>Hospital Social Work Leadership and Staff Response to a Large-Scale, Multi-Casualty Terrorist Attack</p> <p><i>Anu Sood</i></p> <p>Constellation CD</p>	<p>Beyond Hospital to Community</p> <p><i>Chua Timothy</i></p> <p>Chesapeake B</p>

2:00 – 2:15 p.m. Transition Break

2:15 – 3:15 p.m. Concurrent Session 4

W-19	W-20	W-21	W-22	W-23	W-24
<p>Moral Distress in Healthcare: An Opportunity for Social Workers to Lead System Change</p> <p><i>LeAnn Bruce</i></p> <p>Constellation CD</p>	<p>Care Coordination Between Hospital and Medical Health Home: A Successful Collaboration</p> <p><i>Indira Pamar, Cynthia Fox</i></p> <p>Baltimore / Annapolis Room</p>	<p>Striving for Excellence! The Development of an Interdisciplinary Clinical Recognition Program</p> <p><i>Karen Nelson, Heather Filipowicz</i></p> <p>Frederick / Columbia Room</p>	<p>The Essential Coherence of Palliative Principles and Health Social Work: Maximizing Impact and Influence</p> <p><i>Terry Altilio, Meagan Leimena &amp; Bridget Sumser</i></p> <p>Constellation EF</p>	<p>How Do You Extinguish Burnout? ICU Multidisciplinary Interventions to Address Staff Distress</p> <p><i>Annabelle Bitter, Laura Walther-Broussard, Marian Von-Maszewski</i></p> <p>Chesapeake A</p>	<p>The Role of Social Work in Addressing Suicide Prevention in Health Care Settings</p> <p><i>Sara Bernes</i></p> <p>Chesapeake B</p>

3:15 – 3:45 p.m. Refreshment Break in Exhibit Hall

3:45 – 4:45 p.m.

Concurrent Session 5

W-25	W-26	W-27	W-28	W-29	W-30
<p>An “OUT” Social Work Leader; Moving the Dial on Creating a LGBTQ Affirming Pediatric Healthcare Environment <i>Allison Scobie-Carroll</i> Constellation CD</p>	<p>What Happens When There is A Catastrophic Illness? A Critical Look at Immigrant Access to Care <i>Mary (Lacy) Fetting, Rebecca Armendariz</i> Constellation EF</p>	<p>Social Work Healthcare Education and Leadership Scholars (HEALS) Initiative: Lessons from the University of Maryland <i>Melissa Bellin, Carolyn Tice, Carrie Dorn, Jennifer Broaddus, Terra Hill, Beth Kalb</i> Baltimore / Annapolis Room</p>	<p>The Power of Language: Empowering Social Work to Become Leaders in Fostering Change to Influence Word Choice <i>Terry Altilio, Anne Keleman, Vickie Leff</i> Frederick / Columbia Room</p>	<p>Withdrawn Chesapeake A</p>	<p>Power Up! Using Mental and Behavioral Health Instruments to Improve Multi-dimensional Outcomes in Primary and Integrated Health Care Settings <i>Walter Schamber</i> Chesapeake B</p>

**Friday, October 13, 2017**

7:00 a.m. – 4:00 p.m. Registration - *Atrium*

7:00 – 8:00 a.m. Past Presidents’ Breakfast (by invitation only) – *President Room*

7:00 – 8:00 a.m. Continental Breakfast with Exhibitors and Poster Viewing – *Atrium / Harborview*

8:00 – 9:00 a.m. Plenary Speaker: Jennifer L. Fitzpatrick, MSW, LCSW-C, “*Navigating Communication With Different Generations: Reducing Drama and Conflict In Healthcare*”  
Sponsored by Artis Senior Living  
– *Constellation Ballroom CDEF*

9:00 – 9:15 a.m. Presentation of the Joan Upshaw Award and the Health Care Social Work Leader of the Year Award – *Constellation Ballroom CDEF*

9:15 – 9:30 a.m. Transition Break

9:30 – 10:30 a.m. Concurrent Session 6

W-31	W-32	W-33	W-34	W-35	W-36
<p>We Just Called ... To Say How Much We Care: Caregiver Support in a Seniors Clinic</p> <p><i>Elisabeth Montgomery, Kirbie Hartley</i></p> <p>Chesapeake B</p>	<p>Managing High Risk Utilizers – A Community Care Management Model</p> <p><i>Bridgette Baker, Charlotte Foy</i></p> <p>Constellation CD</p>	<p>Superior Performance Among Healthcare Social Work Managers and Directors: Competencies Revealed</p> <p><i>L. Alee Moore</i></p> <p>Frederick / Columbia Room</p>	<p>Part-1 – Avoiding the Binary: Using Inclusive Terms in Every Day Practice</p> <p><i>Allison Whittington</i></p> <p>Constellation EF</p>	<p>“Back Again...” The Health Care Team’s Response to a Challenging Patient</p> <p><i>Michelle McWhirter</i></p> <p>Chesapeake A</p>	<p>Addressing Intimate Partner Violence among Veterans, their partners and employees in the healthcare setting</p> <p><i>LeAnn Bruce</i></p> <p>Baltimore / Annapolis Room</p>

10:30 – 10:45 a.m. Transition Break

10:45 – 11:45 a.m. Concurrent Session 7

W-37	W-38	W-39	W-40	W-41	W-42
<p>Decoding “Doctor Speak” Social Work Leadership in End of Life Conversations in the Acute Medical Setting</p> <p><i>Chaula Negandhi, Elizabeth Goudie</i></p> <p>Frederick / Columbia Room</p>	<p>Transition to Adult Healthcare for Young Adults with Specialized Health Needs</p> <p><i>Sara Uram</i></p> <p>Chesapeake B</p>	<p>How a Discharge Focus Group Can Decrease Your Hospital’s Long Length of Stay Patients</p> <p><i>Catherine Miller</i></p> <p>Baltimore / Annapolis Room</p>	<p>Part 2 – Avoiding the Binary: Using Inclusive Terms in Every Day Practice</p> <p><i>Allison Whittington</i></p> <p>Constellation EF</p>	<p>Transitional Care and Its Impact on Reducing Length of Stay (LOS): One VA Hospital’s Model</p> <p><i>Quindola Crowley, Denise Green</i></p> <p>Chesapeake A</p>	<p>Repeat: What Happens When There is A Catastrophic Illness? A Critical Look at Immigrant Access to Care</p> <p><i>Mary (Lacy) Fetting, Rebecca Armendariz</i></p> <p>Constellation CD</p>

11:45 a.m. – 1:00 p.m. Lunch on your own

12:00 – 1:00 p.m. Joint Meeting of the SSWLHC & SWHL Foundation Board of Directors – *Pratt / Calvert Room*

1:00 – 2:00 p.m. General Session: Stacy Collins, “*Repeal, Replace, Repair, Reinvest?: An Overview of the Affordable Care Act Debate, Federal Support for Critical Social Welfare Programs, and other Federal Policy Updates if Importance to Health Care Social Workers*”– *Constellation Ballroom CDEF*

2:00 – 2:30 p.m. Refreshment Break, Final Poster Viewing and Closing Raffle - *Atrium*

2:30 – 3:30 p.m. Concurrent Session 8

<p>W-43</p> <p>Hope for a Miracle: When Faith and Medicine Collide</p> <p><i>Rhonda Cooper</i></p> <p>Baltimore / Annapolis Room</p>	<p>W-44</p> <p>Social Work Reporting Practices: Evolving Beyond Epic</p> <p><i>Michael Ferry</i></p> <p>Constellation EF</p>	<p>W-45</p> <p>Stepping Up: The Transition from Frontline to Leader</p> <p><i>Karen Nelson</i></p> <p>Frederick / Columbia Room</p>	<p>W-46</p> <p>Social Work Continuity of Care to Improve Access and Mitigate Barriers to Care</p> <p><i>Nancy Wagner</i></p> <p>Chesapeake B</p>	<p>W-47</p> <p>Refuting the Numbers: Leading in the Era of Big Data</p> <p><i>Susan Westgate</i></p> <p>Constellation CD</p>	<p>W-48</p> <p>Building a Staff Support Program in Your Setting</p> <p><i>Carrie Panzer</i></p> <p>Chesapeake A</p>
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3:30 – 3:45 p.m. Transition Break

3:45 – 4:45 p.m. Concurrent Session 9

<p>W-49</p> <p>Memory Care Program Innovation: Social Work Takes the Lead</p> <p><i>Marcy Salzberg</i></p> <p>Chesapeake A</p>	<p>W-50</p> <p>Social Work Leadership in Medicaid Expansion</p> <p><i>Montserrat Lusarreta, Lauren Markham</i></p> <p>Constellation CD</p>	<p>W-51</p> <p>My Supervisory Failures: Lessons Learned, Lessons Still to Learn</p> <p><i>Carol Maxwell</i></p> <p>Baltimore / Annapolis Room</p>	<p>W-52</p> <p>Leveraging Technology to Increase Access and Improve the Effectiveness of Healthcare for Veterans in Rural Communities</p> <p><i>Lonique Pritchett</i></p> <p>Frederick / Columbia Room</p>	<p>W-53</p> <p>The Partnership for Excellence in Social Work Practice in Healthcare: A Simulation Learning Model</p> <p><i>Emma Sollars</i></p> <p>Constellation EF</p>	<p>W-54</p> <p>Never Bored with Boarders!: How Boston Children's Hospital Psychiatry Consultation Service's Social Workers are Addressing the Psychiatric Boarder Crisis</p> <p><i>Sara Golden</i></p> <p>Chesapeake B</p>
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5:30 – 7:00 p.m. Happy Hour- Social Work Health Leadership Foundation Fundraiser (Ticket Required)  
 – Pratt Street Ale House, 206 W Pratt Street, Baltimore, MD 21202

**Saturday, October 14, 2017**

7:00 – 11:00 a.m. Registration / CEU Form Drop-Off - *Atrium*

7:00 – 8:00 a.m. Continental Breakfast -

7:00 – 8:00 a.m. Leadership Institute Regroup & Breakfast – *Pratt / Calvert Room*

8:00 – 9:00 a.m. Concurrent Session 10

<p>W-55</p> <p>Repeat:</p> <p>Moral Distress in Healthcare: An Opportunity for Social Workers to Lead System Change</p> <p><i>LeAnn Bruce</i></p> <p>Constellation CD</p>	<p>W-56</p> <p>Implementing Billing for Social Work Services in Ambulatory Settings</p> <p><i>Connie Nicolosi</i></p> <p>Baltimore / Annapolis Room</p>	<p>W-57</p> <p>The LEAD Project: How to Develop and Sharpen Your Leadership Skills</p> <p><i>Olayemi Labisi</i></p> <p>Frederick / Columbia Room</p>	<p>W-58</p> <p>Caring with PRIDE: Social Work Leadership and Advocacy on LGBTQ Issues in Healthcare</p> <p><i>David Brownstone</i></p> <p>Constellation EF</p>	<p>W-59</p> <p>The Art of the Family Meeting in an Acute Rehabilitation Setting</p> <p><i>Remi Ojumi, Trisha Hicks</i></p> <p>Chesapeake B</p>	<p>W-60</p> <p>Repeat:</p> <p>Clear as Mud: Determining Decisional Capacity in the Acute Hospital Setting</p> <p><i>Leslie Dubin, Alethia Battles</i></p> <p>Chesapeake A</p>
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9:00 – 9:15 a.m. Transition Break

9:15 – 10:15 a.m. Concurrent Session 11

<p>W-61</p> <p>Advocacy and Teamwork to Create an Outpatient Palliative Care Model</p> <p><i>Patty Plaskon, Sarah Hopkins, Kimberly Fogle</i></p> <p>Frederick / Columbia Room</p>	<p>W-62</p> <p>“One Stop Shop”: The Creation of a Care Management Hub Serving Multidisciplinary Community Based Clinics</p> <p><i>Brooke Griffiths, Franklin Ortiz</i></p> <p>Constellation EF</p>	<p>W-63</p> <p>Rising Together: A Mentoring Story</p> <p><i>William R. Tietjen, Elizabeth Olivares-Reed</i></p> <p>Baltimore / Annapolis Room</p>	<p>W-64</p> <p>Repeat:</p> <p>An “OUT” Social Work Leader; Moving the Dial on Creating a LGBTQ Affirming Pediatric Healthcare Environment</p> <p><i>Allison Scobie-Carroll</i></p> <p>Constellation CD</p>	<p>W-65</p> <p>The Anatomy of a Family Meeting in an Acute Care Setting</p> <p><i>Jenifer LaNore, Elizabeth Single</i></p> <p>Chesapeake A</p>	<p>W-66</p> <p>Leveraging Your Electronic Health Record for Behavioral Health</p> <p><i>Benjamin Clemens</i></p> <p>Chesapeake B</p>
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10:15 – 10:45 a.m. Check-Out Break

10:45 – 11:45 a.m. Concurrent Session 12

W-67	W-68	W-69	W-70	W-71	W-72
<p>The Hidden Cost of Cancer: The Role of Financial Toxicity in Meaning-Making</p> <p><i>Maria Chi</i></p> <p>Constellation CD</p>	<p>Providing Family Support During In-hospital Resuscitation Attempts: Social Workers Lead the Way</p> <p><i>Janice Finn, Dawnielle Morano, Toni Spano-English</i></p> <p>Chesapeake B</p>	<p>Research Innovation in Oncology Social Work</p> <p><i>Jaclyn Kingman</i></p> <p>Constellation EF</p>	<p>When Patients Don't Want What We Want to Give Them</p> <p><i>Eileen Zenker</i></p> <p>Frederick / Columbia Room</p>	<p>Psychosocial Pain Assessment Social Work Contribution to the Management of Pain</p> <p><i>Donald List</i></p> <p>Chesapeake A</p>	<p>How to Outsmart Your Exhausted Brain</p> <p><i>Daniel Doherty</i></p> <p>Baltimore / Annapolis Room</p>

11:45 a.m. Conference Adjournment